



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

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June 13, 2025

Attention: South Dakota Medicaid Providers

From: South Dakota Medicaid

RE: Evaluation and Management Audio-Only Billing Updates

Effective July 1, 2025, South Dakota Medicaid providers must use the following new Evaluation and Management (E/M) billing codes for audio-only services of established patients for dates of service on and after January 1, 2025.

Code	Description	Rate
98012	Established patient synchronous audio-only visit with straightforward medical decision making and 10 minutes or more of medical discussion, if using time 10 minutes or more	\$31.01
98013	Established patient synchronous audio-only visit with low medical decision making and 10 minutes or more of medical discussion, if using time 20 minutes or more	\$54.23
98014	Established patient synchronous audio-only visit with moderate medical decision making and 10 minutes or more of medical discussion, if using time 30 minutes or more	\$78.77
98015	Established patient synchronous audio-only visit with high medical decision making and 10 minutes or more of medical discussion, if using time 40 minutes or more	\$114.73

Audio only E/M services are covered in accordance with the criteria in the [Telemedicine Services Provider Manual](#).

Discontinued Codes

South Dakota Medicaid previously instructed physicians, podiatrists, nurse practitioners, physician assistants, or optometrists to bill the codes in the table below for EM visits, which was non-standard. Coverage is being discontinued for the codes listed below in conjunction with implementation of the new audio-only E/M codes listed above.

Code	Description
98966	Telephone discussion provided to an established patient by nonphysician professional, 5-10 minutes
98967	Telephone discussion provided to an established patient by nonphysician professional, 11-20 minutes
98968	Telephone discussion provided to an established patient by nonphysician professional, 21-30 minutes

Sincerely,

South Dakota Medicaid

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).