



2023 Quality Review

Tina Welbig, BSN, RN, CCM, PMH-BC

Program Manger

South Dakota Foundation for Medical Care



Introduction

Tina Welbig, BSN, RN, CCM, PMH-BC – Program Manger

Dawn Hahn, RN-BC, CMCN, CARN – Program Manger

Jay Lewis, CEO

SOUTH DAKOTA
Foundation for Medical Care

We are here,
there, everywhere.

Making life better
for **South Dakotans.**

500+ Physician members
20 statewide projects, including

Patient Safety
Infection Prevention
Prior Authorizations

Disease Prevention
Care Coordination
Quality Assurance

Objectives

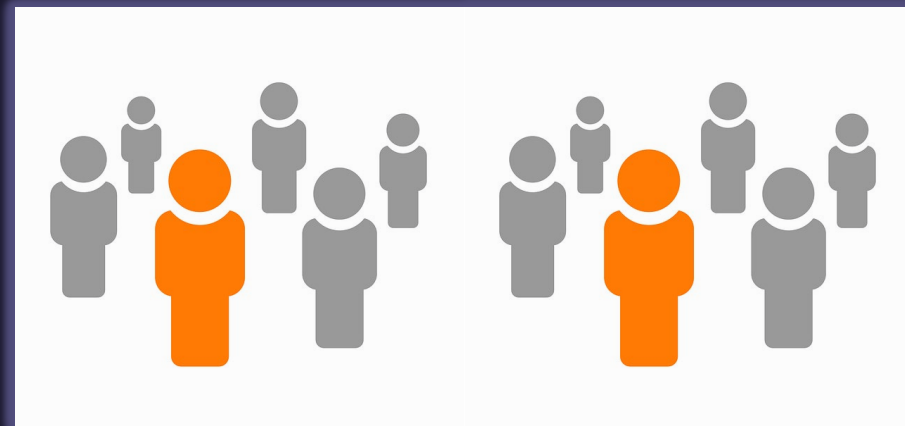
- Quality Assurance Review – completed annually to measure the accuracy of Health Homes implementation
- What are we looking for?
 - Care Plans and Core Services
 - <https://dss.sd.gov/healthhome/outcomemeasures.aspx>
 - Mental Health and Substance Abuse Screenings
 - ER Visits and Hospital Admissions



Methodology

RANDOM SAMPLING

- Two recipients chosen from each clinic belonging to Sanford, Avera and Horizon Health systems
- Two recipients will be selected from other participating clinics plus 3%
- Sample limited to recipients who received a core service during the calendar year for 2023 (Quarter 4)



Methodology

NEXT STEPS

- Selected recipient list will be emailed to each clinic contact by June 14th
- Send selected recipient charts via secure email to Tina.Welbig@state.sd.us or fax to 605-373-0580 with proper cover sheet
- If an in-person electronic review is needed, email or call 605-910-4385 to schedule a time
- Information must be submitted by July 1st



Process

FINDINGS & OPPORTUNITY FOR CHANGES

- **Adverse Findings**
 - A letter or email will be sent with notification of any adverse incidents that were found
 - Clinics will have 10 days to provide additional information
- **Final Report**
 - Upon completion of all reviews, a final report will be presented to DSS
 - Each clinic will receive a report outlining findings to share with staff





Thank You

Tina Welbig, BSN, RN, CCM, PMH-BC

Tina.Welbig@state.sd.us

605-910-4385

