

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

700 GOVERNORS DRIVE

PIERRE, SD 57501-2291

PHONE: 605-773-3495

FAX: 605-773-5246

WEB: dss.sd.gov



Strong Families - South Dakota's Foundation and Our Future

October 5, 2015

ATTENTION: South Dakota Medicaid Providers

FROM: South Dakota Medicaid

RE: ICD-10 Update

Submission of claims with ICD-10 diagnosis and procedure codes have started. Overall we are very pleased with the results. However, we would like to remind providers of a couple of billing errors that have occurred. Today, we reached out to these providers by telephone to assist with the errors. It may not be possible to continue with telephone calls in future days so we wanted to take the time to remind everyone of these avoidable claim denials.

Dates of Service

All claims with Dates of Service on or after October 1, 2015 that require a diagnosis must be submitted with an ICD-10 code.

- Date of Service Rule:
 - Inpatient Claims
 - If the Date of Discharge is prior to 10/1 – use ICD-9
 - If the Date of Discharge is 10/1 or after – use ICD-10
 - All other claims
 - If the Date of Service is prior to 10/1 – use ICD-9
 - If the Date of Service is 10/1 or after – use ICD-10

Primary vs. Secondary Diagnosis Codes

- ICD-10 has many codes that are not permitted for use as a primary diagnosis, or require additional codes. Please refer to your ICD-10 code sources for guidance on identifying and using these codes. If you use a secondary diagnosis code please remember you must list a primary diagnosis code first.
- SD Medicaid, billing agents and clearinghouses are not able to provide ICD-10 codes for your claims – codes are based on the patient's medical record. Coding resources are posted on our ICD10 website, www.dss.sd.gov/icd10. This is not a complete list of available coding resources.

Resources

- SD Medicaid Project Website: www.dss.sd.gov/icd10
- SD Medicaid ICD-10
Webinars: <http://dss.sd.gov/medicaid/providers/icd10training.aspx>
- SD Medicaid Updated Billing Manuals:
<http://dss.sd.gov/medicaid/providers/billingmanuals/>

Contact Information

- Telephone Services Unit
 - (800) 452-7692 –In-State
 - (605) 945-5006 –Out-of-State
- SD Medicaid ICD-10 Mailbox:
 - ICD10@state.sd.us

Thank you,

South Dakota Medicaid