DEPARTMENT OF SOCIAL SERVICES
DIVISION OF MEDICAL SERVICES
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DSS

Strong Families - South Dakota's Foundation and Our Future

September, 2015

ATTENTION:	**South Dakota Medicaid Providers**
FROM:	**South Dakota Medicaid**
RE:	**Are you ready for ICD-10?**

ICD-10 Compliance Date: October 1, 2015

Ready or Not?

If you believe that your practice will not be ready to submit claims with ICD-10 codes for dates of service after 10/1/2015, please contact Lori Lawson, Deputy Medicaid Director at (605) 773-3495, or at ICD10@state.sd.us, so that we may work with you on preparing for this major change.

Alert!

SD has heard through ICD-10 industry calls that some practice software applications may have issues displaying the correct code/description pairs. Please check your software to ensure that the descriptions match the codes you are selecting, as claim payment may be affected. We encourage you to contact your software vendors to obtain any recent software updates or patches that are available.

Use of ICD-10 Codes

ICD-10 Codes must be used when documenting services that have occurred on or after October 1, 2015. Do not use ICD-10 codes for service dates prior to October 1, 2015, regardless of the claim submission date.

Need an ICD-10 code? SD Medicaid, billing agents and clearinghouses are not able to provide ICD-10 codes for your claims – codes are based on the patient's medical record. Coding resources are posted at the bottom of this listserv message and on our ICD10 website, www.dss.sd.gov/icd10

Submit Claims Electronically? Get your Remittance Advice faster!

Electronic Remittance Advice (ERAs) are available within 24 hours after the claims have finished processing. If you are already submitting claims electronically but are receiving

paper Remittance Advice documents, moving to ERAs is easy, and may improve your A/R closure time by reducing the amount of time to receive mailed paper RAs. Contact SD Provider Enrollment, or update your SDMEDX account. Instructions for updating SDMEDX can be found at: http://dss.sd.gov/medicaid/providers/training/

SD Medicaid Testing

If you have previously tested with South Dakota Medicaid and the results were not as you expected, we encourage you to re-test. Re-testing should be completed no later than September 25th.

If you are still interested in testing with us or would like to request a retest, please send us an email at the South Dakota Medicaid ICD-10 Mailbox at ICD10@state.sd.us. All new testing requests will be handled on a case-by-case basis.

Resources:

- SD Medicaid ICD-10 Information:
  - Project Website: www.dss.sd.gov/icd10
  - Webinars: http://dss.sd.gov/medicaid/providers/icd10training.aspx
  - Updated Billing Manuals: http://dss.sd.gov/medicaid/providers/billingmanuals/
- Resources are available on the web:
  - CMS Road to10 – training, specialty references, quick references, templates, case studies, planning tools
  - CMS ICD-10 Resources - free download of codes and descriptions, other resources
  - ICD9data.com- a free index, tabular and translation
  - AHIMA – training, webinars, practice resources. Some resources may require payment.
  - AAPC Code Translator Tool has a 30 day free trial but then pay to use
  - CMS
  - CMS ICD10 Billing Infographic – tips and tools for your ICD10 implementation

Contact Information:

- Telephone Services Unit
  - (800) 452-7692 –In-State
  - (605) 945-5006 –Out-of-State

- SD Medicaid ICD-10 Mailbox:
  - ICD10@state.sd.us

 Thank you,

South Dakota Medicaid