

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

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Strong Families - South Dakota's Foundation and Our Future

Nov 14, 2016

ATTENTION: South Dakota Medicaid Providers

FROM: South Dakota Medicaid

RE: Medicaid Online Portal

Greetings,

South Dakota Medicaid is pleased to announce that the mailing of paper remittance advices (RAs) will soon be replaced with a new **Online Portal** which will allow you to view and print RAs associated with your organization. You can begin registering for the Portal on Wednesday November 16th. All providers will be expected to register and utilize the portal.

- An introductory pre-recorded training **Webinar** will be posted on Wednesday, **November 16th** at our portal website: <https://dss.sd.gov/medicaid/portal.aspx>. You can view the webinar at any time. Here you will also find FAQs and a User Guide document.
- As a follow-up to the posted training Webinar we will be holding a **Q&A** session on Friday, **November 18th**, 11 am – 12 noon CST. A link to the live Q&A session will be posted on the [Portal Website](#) prior to the call. If you have questions prior to, or during, the Friday call please email us at dssonlineportal@state.sd.us.
- If your organization has more than 20 billing NPIs associated with one Tax ID number you will be allowed to pre-register directly with Medicaid.
 - If you meet this requirement, and wish to pre-register, please email us with “Pre-Register” in the subject line at DSSonlineportal@state.sd.us and we will send you a pre-registration form. Pre-registration forms will only be accepted through November 23rd.

Please complete Portal registration beginning Wednesday November 16th and submit questions to DSSonlineportal@state.sd.us. Also, be aware that this **not** the Provider Enrollment Portal (SD MEDX).

Thank you,
South Dakota Medicaid