

**DEPARTMENT OF SOCIAL SERVICES**

DIVISION OF MEDICAL SERVICES

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**Strong Families - South Dakota's Foundation and Our Future**

February 27, 2018

**ATTENTION: South Dakota Medicaid Providers**  
**FROM: South Dakota Medicaid**  
**RE: Portal Audit Log and Eligibility Inquiry Update**

Greetings,

South Dakota Medicaid is pleased to announce that we have implemented new functionality within the [provider online portal](#). There is now an audit log offered for administrators. The audit log will only be available for activity after 2/1/2018. In addition, for users that have permissions to use the recipient eligibility function, you can now view eligibility using a six-month date span as opposed to the limited one-month date span that was previously available. Eligibility searches will still be limited to three years in the past and to the end of the current month. For example, you may search eligibility for a given recipient from 3/1/15 through 8/31/15, or from 9/1/17 through 2/28/18. Instructions for how to use both of these new functions are available in the user guide found here: <http://dss.sd.gov/medicaid/portal.aspx>.

If you have questions please contact [dsonlineportal@state.sd.us](mailto:dsonlineportal@state.sd.us).

Thank you,

South Dakota Medicaid