

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

700 GOVERNORS DRIVE

PIERRE, SD 57501-2291

PHONE: 605-773-3495

FAX: 605-773-5246

WEB: dss.sd.gov



Strong Families - South Dakota's Foundation and Our Future

October 16, 2019

ATTENTION: Providers and Billing Professionals

FROM: South Dakota Medicaid

RE: Claim Status Inquiry on the Provider Online Portal

On October 25th, 2019, South Dakota Medicaid will be adding **Status Inquiry** to the Provider Online Portal. **Status Inquiry** is an application to search for the status of claims that have been submitted in the last 6 months.

Status Inquiry allows users to search by either Reference Number or by Recipient Id and dates of service. The results show the status of the claim. If the claim has a status other than "in process" there will be a link to the remit the claim is located on.

For more information please reference the Status Inquiry guide provided in this email and on our website at: <http://dss.sd.gov/medicaid/portal.aspx>

Sincerely,

South Dakota Medicaid