ACTION REQUIRED

OptumRx is changing the fax number used to submit pharmacy prior authorization requests for South Dakota Medicaid

The fax number **1-800-527-0531** will be retired on December 31, 2019. Until this date, you may continue to use the current fax number.

How to submit a pharmacy prior authorization request to OptumRx going forward:

Going forward, please submit a verbal prior authorization by calling the Prior Authorization Customer Service team at **1-855-401-4262**.

In compliance with South Dakota state requirements, we will continue to accept faxed prior authorizations for South Dakota Medicaid. Fax forms will be updated in December with a new fax number, and can be obtained either by calling 1-855-401-4262 or on our website at: **https://prdgov-rxadmin.optum.com/rxadmin/SDM/Prior_authorization.html**.

Questions? Please call the OptumRx Prior Authorization team at **1-800-711-4555**.

PLEASE DISTRIBUTE IMMEDIATELY

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