

**DEPARTMENT OF SOCIAL SERVICES**

DIVISION OF MEDICAL SERVICES

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**Strong Families - South Dakota's Foundation and Our Future**

April 14, 2020

**Attention:** Medicaid Providers

**From:** South Dakota Medicaid

**RE:** Ensure continued prompt payment of claims

South Dakota Medicaid remains open for business through remote operations including receiving, processing, and paying claims. We take pride in our prompt processing and payment of claims. Unfortunately processing paper claims in a remote work environment takes longer.

***To help ensure your claims continue to be processed and paid timely during this unprecedented time of emergency, please submit paperless (electronic) claims whenever possible.***

Current Paperless Options:

Professional (CMS 1500) claims – even claims with attachments - can be submitted via the [Medicaid Portal](#) if you have no clearinghouse or ability to submit an 837P directly to SD Medicaid. Instructions for submitting CMS 1500 portal claims are available on our Medicaid Provider Portal [web page](#).

Facility (UB-04) claims should be submitted via an 837I unless the claim requires an attachment or you have no clearinghouse or ability to send an 837I transaction directly to SD Medicaid. UB-04 claims are not able to be entered on the Medicaid Provider Portal.

Sincerely,

South Dakota Medicaid