



March 30, 2020

**ATTENTION:** IHS and IHS Contract Providers  
**FROM:** South Dakota Medicaid  
**RE:** IHS Contracted Services Telemedicine Claims

South Dakota Medicaid is providing claim instruction guidance to IHS providers and IHS contract providers for services rendered via telemedicine.

If an IHS provider is the originating site and an IHS contract provider is the distant site, IHS should submit a claim for both the originating site facility fee and the distant site telemedicine services. The contracted distant site provider may not submit a claim for the service. The services rendered by the contracted provider are reimbursed through their contract with IHS.

### Claim Instructions

IHS providers must submit two separate claims to receive reimbursement for both the originating site facility fee and the distant site services. Providers should use the UB-04 or 837I claim instructions available on our [website](#). Additional instructions regarding submitting a telemedicine claim are provided below.

### Originating Site Claim

The following information should be entered in the applicable locator on a UB-04 claim or its equivalent on an electronic claim:

- Locator 42 – Rev Code 780
- Locator 43 – Telemedicine
- Locator 44 – Q3014

### Distant Site Claim

The following information should be entered in the applicable locator on a UB-04 claim or its equivalent on an electronic claim:

- Locator 42 – Enter appropriate Rev Code (example: 510 for clinic or 450 for outpatient)
- Locator 43 – Enter the appropriate description of the Rev Code
- Locator 44 – Enter one of the allowable HCPCS procedures codes listed in the [Telemedicine Services Manual](#) and include the GT modifier

Please refer to the [Telemedicine Services Manual](#) for more information about telemedicine coverage including flexibilities allowed during the COVID-19 public health emergency.

Sincerely,

South Dakota Medicaid