December 31, 2019

ATTENTION: Providers and Billing Professionals

FROM: South Dakota Medicaid

RE: Service Limit Inquiry on the Medicaid Portal

South Dakota Medicaid is excited to announce a new tool, Service Limits, will be available on the Medicaid Portal on January 6th, 2020.

Along with this new tool you will find that the “Eligibility” tab (half-moon) has changed to “Recipient Info”. This new tab will house “Eligibility” and “Service Limits”.

Service Limits will give the Portal user the ability to search for the following limits on a given recipient.

- Chiropractic
- Diabetes Education
- Dietician and Nutritionist
- Independent Mental Health Practitioners (IMHP)
- Incontinence Supply
- Urgent Care
- Vision

The results returned on the “Service Limits” tool are not a guarantee of coverage or eligibility. We encourage you to us the “Eligibility” tab for coverage details.

We have attached a “Service Limits” user guide to assist you with this new tool. This guide is also available [https://dss.sd.gov/medicaid/portal.aspx](https://dss.sd.gov/medicaid/portal.aspx)

Sincerely,

South Dakota Medicaid