

South Dakota Medicaid PROVIDER NEWSLETTER

Spring 2020

COVID-19 Guidance and Updates

South Dakota Medicaid would like to thank providers for their work during the COVID-19 public health emergency to continue to support the health and wellness of Medicaid recipients.

Medicaid has added a number of flexibilities for recipients and providers to facilitate the provision of health services while practicing social distancing. Added flexibilities include allowing additional services to be provided via telemedicine, coverage of certain services provided via telephone, and flexibilities regarding filling prescription drugs and medical supplies. For additional information please refer to the [DSS COVID-19 Resources](#) page on our website.

The South Dakota Medicaid team continues to be available via email and phone call. Whenever possible we ask that providers utilize the many resources available through the [Medicaid portal](#).

Claims Processing Times

South Dakota Medicaid takes pride in our prompt processing and payment of claims. However recent experience has shown us processing paper claims in a remote work environment may take longer. To help ensure your claims continue to be processed and paid timely, please consider submitting electronic claims whenever possible.

CMS 1500 claims, including claims with attachments, may be submitted via the Medicaid Portal. Instructions for submitting CMS 1500 portal claims are available on our [Medicaid Provider Portal](#). Effective May 15, 2020, providers are now able to download and save a PDF of CMS 1500 claims submitted via the Medicaid Portal.

Money Follows the Person

Money Follows the Person (MFP) helps people living in long term care facilities return to their homes and communities.

The program provides funding for one-time transitions and supports that aren't typically covered by Medicaid to assist people moving home. Services include:

Transitional: a security deposit or first month's rent, household goods, supplies, furnishings.

Transportation: moving expenses and daily travel for appointments (get groceries, run errands, etc.).

Assistive Technology: adaptive equipment, safety grab bars, etc.

For more information please refer to the MFP Operational Protocol at <https://dss.sd.gov/mfp/>. Referrals can be made by submitting a MFP form to the state's MFP program director at: Sara.Spisak@state.sd.us. The form is available at the web address above.