July 2, 2021

Attention: South Dakota Medicaid Providers

From: South Dakota Medicaid

RE: Telemedicine and Telephonic Services Updates

Same Community Restrictions
South Dakota Medicaid has removed the same community restrictions for telemedicine services. Previously if a provider and recipient were both located in the same community, services were not covered via telemedicine unless one of the stated exceptions was met. The decision of whether it is appropriate to deliver the service via telemedicine should be determined by the provider and the recipient.

Teledentistry Services
South Dakota Medicaid has expanded the list of services that can be delivered using teledentistry. South Dakota Medicaid will cover the following services when provided via teledentistry:

- D0120: Periodic oral evaluation—established patient
- D0140: Limited oral exam
- D0145: Oral evaluation for a recipient under 3 years of age
- D0150: Comprehensive oral evaluation—new or established patient
- D0210: Intraoral—complete series of radiographic images
- D0220: Intraoral—periapical first radiographic image
- D0230: Intraoral—periapical each additional radiographic image
- D0240: Intraoral—occlusal radiographic image
- D0270: Bitewing—single radiographic image
- D0272: Bitewings—two radiographic images
- D0273: Bitewings—three radiographic images
- D0274: Bitewings—four radiographic images
- D0330: Panoramic radiographic image

Dental providers should refer to the Teledentistry Services manual for additional coverage information.

Out-of-State Prior Authorizations
As a reminder, the out-of-state prior authorization requirement does not apply to service provided via telemedicine. Out-of-state providers must be appropriately licensed to provide services to recipients in South Dakota.
**Telephonic Services**
South Dakota Medicaid has discontinued coverage of telephonic and audio-only services that have been covered on a temporary basis. The department will be bringing forth an administrative rules package in the coming months that is intended to enable certain services to be provided via telephone or other audio-only modalities on a permanent basis. We encourage providers to leverage technology to deliver services when possible and continue to provide services via telemedicine when appropriate in accordance with our Telemedicine Services manual.

Sincerely,

South Dakota Medicaid