



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
700 GOVERNORS DRIVE
PIERRE, SD 57501-2291
PHONE: 605.773.3495
FAX: 605.773.5246
WEB: dss.sd.gov

July 2, 2021

Attention: South Dakota Medicaid Providers

From: South Dakota Medicaid

RE: Telemedicine and Telephonic Services Updates

Same Community Restrictions

South Dakota Medicaid has removed the same community restrictions for telemedicine services. Previously if a provider and recipient were both located in the same community, services were not covered via telemedicine unless one of the stated exceptions was met. The decision of whether it is appropriate to deliver the service via telemedicine should be determined by the provider and the recipient.

Teledentistry Services

South Dakota Medicaid has expanded the list of services that can be delivered using teledentistry. South Dakota Medicaid will cover the following services when provided via teledentistry:

- D0120: Periodic oral evaluation—established patient
- D0140: Limited oral exam
- D0145: Oral evaluation for a recipient under 3 years of age
- D0150: Comprehensive oral evaluation—new or established patient
- D0210: Intraoral—complete series of radiographic images
- D0220: Intraoral—periapical first radiographic image
- D0230: Intraoral—periapical each additional radiographic image
- D0240: Intraoral—occlusal radiographic image
- D0270: Bitewing—single radiographic image
- D0272: Bitewings—two radiographic images
- D0273: Bitewings—three radiographic images
- D0274: Bitewings—four radiographic images
- D0330: Panoramic radiographic image

Dental providers should refer to the [Teledentistry Services](#) manual for additional coverage information.

Out-of-State Prior Authorizations

As a reminder, the out-of-state prior authorization requirement does not apply to service provided via telemedicine. Out-of-state providers must be appropriately licensed to provide services to recipients in South Dakota.

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).

Telephonic Services

South Dakota Medicaid has discontinued coverage of telephonic and audio-only services that have been covered on a temporary basis. The department will be bringing forth an administrative rules package in the coming months that is intended to enable certain services to be provided via telephone or other audio-only modalities on a permanent basis. We encourage providers to leverage technology to deliver services when possible and continue to provide services via telemedicine when appropriate in accordance with our [Telemedicine Services](#) manual.

Sincerely,

South Dakota Medicaid