



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
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January 5, 2023

Attention: South Dakota Medicaid Providers
From: South Dakota Medicaid
RE: ePA for pharmacy claims

Effective January 1, 2023, ePA is supported for South Dakota Medicaid. This process only applies to medications requiring prior authorization that are filled at retail pharmacies and that are adjudicated through the OptumRx pharmacy point of sale system. **This does not apply to physician administered drugs which require prior authorization and are administered in a clinical setting.**

Additional information regarding ePA can be found [here](#).

Questions regarding specific PA criteria, denials, etc. should continue to be directed to the OptumRx Provider Help Desk at 855-401-4262.

Sincerely,

South Dakota Medicaid