



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
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September 11, 2023

Attention: South Dakota Medicaid Providers
From: South Dakota Medicaid
Re: Balance Billing and Billing Medicaid Recipients

As a reminder, per ARSD 67:16:01:07 payment by South Dakota Medicaid along with any applicable cost sharing is considered payment in full for covered services. Providers are prohibited from balance billing the recipient for any additional costs.

Providers may not seek additional compensation from family, friends, political subdivisions, or the eligible individual unless the service provided was a noncovered medical service. As a reminder, payment of \$0 from Medicaid is considered payment. This may occur when primary insurance has paid the maximum that South Dakota Medicaid would allow for a covered service.

It is not appropriate to bill a recipient for a claim that was not reimbursed by South Dakota Medicaid due to provider error or inaction. Examples of provider errors or inaction may include delinquency in submitting claims, timely filing denials, services requiring prior authorization denied for no prior authorization received, and failure to provide requested information.

Additional guidance regarding billing recipients is available in the [Billing a Recipient manual](#). Providers may verify recipient eligibility via the [DSS Medicaid Online Portal](#).

Sincerely,

South Dakota Medicaid