ININDIAN HEALTH SERVICES AND TRIBAL 638 FACILITIES

ELIGIBLE PROVIDERS

In order to receive payment, all eligible servicing and billing provider’s National Provider Identifiers (NPI) must be enrolled with South Dakota Medicaid. Servicing providers acting as a locum tenen provider must enroll in South Dakota Medicaid and be listed on the claim form. Please refer to the provider enrollment chart for additional details on enrollment eligibility and supporting documentation requirement.

Indian Health Services (IHS) billing NPIs must be enrolled and recognized as an active IHS provider with Medicare. Eligible individuals are required to be enrolled with South Dakota Medicaid. Although these individuals do not have to have a South Dakota issued license, the South Dakota eligibility requirements must still be met. The following health professional types must be enrolled and associated as a servicing provider with IHS:

- Audiologist;
- Anesthesiologist;
- Certified registered nurse anesthetist;
- Certified social worker – PIP;
- Certified social worker – PIP candidate;
- Chiropractor;
- Clinical nurse specialist;
- Dentist;
- Licensed professional counselor – mental health;
- Licensed professional counselor working toward a mental health designation;
- Licensed marriage and family therapist;
- Nurse midwife;
- Nurse practitioner;
- Optometrist;
- Occupational therapist;
- Oral surgeon;
- Orthodontist;
- Physical therapist;
- Physician;
- Physician assistant;
- Psychologist;
- Podiatrist; and
- Speech language pathologist.

Dieticians, nutritionists, registered nurses, and licensed practical nurses providing services at an IHS or Tribal facility are not eligible to enroll with South Dakota Medicaid.
To provide substance use disorder services, IHS and tribal providers must be accredited by the Division of Behavioral Health and enrolled with Medicaid as a substance use disorder agency.

To provide community health worker services, IHS and tribal providers must be enrolled as a community health worker (CHW) agency.

To bill for inpatient hospital physician services, IHS and tribal providers must be enrolled as a group with associated professionals using an NPI unique for billing these services.

Providers enrolling as Tribal 638 providers must submit the most current copy of their 638 contract that describes the services recognized as 638 eligible services with the other provider enrollment materials.

**ELIGIBLE RECIPIENTS**

Providers are responsible for checking a recipient’s Medicaid ID card and verifying eligibility before providing services. Eligibility can be verified using South Dakota Medicaid’s [online portal](#).

The following recipients are eligible for medically necessary services covered in accordance with the limitation described in this chapter:

<table>
<thead>
<tr>
<th>Coverage Type</th>
<th>Coverage Limitations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid/CHIP Full Coverage</td>
<td>Medically necessary services covered in accordance with the limitations described in this chapter.</td>
</tr>
<tr>
<td>Medicaid – Pregnancy Related Postpartum Care Only (47)</td>
<td>Coverage restricted to postpartum care only.</td>
</tr>
<tr>
<td>Qualified Medicare Beneficiary – Coverage Limited (73)</td>
<td>Coverage restricted to co-payments and deductibles on Medicare A and B covered services.</td>
</tr>
<tr>
<td>Medicaid – Pregnancy Related Coverage Only (77)</td>
<td>Coverage restricted to pregnancy related services only including issues that can harm the life of the mother or baby.</td>
</tr>
<tr>
<td>Unborn Children Prenatal Care Program (79)</td>
<td>Coverage restricted to pregnancy related services only including issues that can harm the life of the mother or baby.</td>
</tr>
<tr>
<td>Medicaid Renal Coverage up to $5,000 (80)</td>
<td>Coverage restricted to outpatient dialysis, home dialysis, including supplies, equipment, and special water softeners, hospitalization related to renal failure, prescription drugs necessary for dialysis or transplants not covered by other sources and non-emergency medical travel reimbursement to renal failure related appointments.</td>
</tr>
</tbody>
</table>
Refer to the Recipient Eligibility manual for additional information regarding eligibility including information regarding limited coverage aid categories.

**COVERED SERVICES AND LIMITS**

**General Coverage Principles**

Providers should refer to the General Coverage Principles manual for basic coverage requirements all services must meet. These coverage requirements include:

- The provider must be properly enrolled;
- Services must be medically necessary;
- The recipient must be eligible; and
- If applicable, the service must be prior authorized.

The manual also includes non-discrimination requirements providers must abide by.

**Encounter Services**

The following IHS and Tribal 638 services are covered and reimbursed at the IHS encounter rate when medically necessary:

<table>
<thead>
<tr>
<th>Encounter Type</th>
<th>Services</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental Clinic Encounter</td>
<td>Dental Services</td>
<td>Provided in accordance with the Dental Services Provider Manuals and in accordance with ARSD Ch. 67:16:06.</td>
</tr>
<tr>
<td>Inpatient Hospital Encounter</td>
<td>Inpatient Hospital Services</td>
<td>Provided in accordance with the Inpatient Hospital Services Manual and ARSD Ch. 67:16:03.</td>
</tr>
<tr>
<td>Medical Clinic Encounter</td>
<td>Chiropractic Services</td>
<td>Provided in accordance with the Chiropractic Service Manual and the provisions of ARSD Ch. 67:16:09.</td>
</tr>
<tr>
<td></td>
<td>Family Planning Services</td>
<td>Provided in accordance with the Family Planning Manual, Sterilization Manual, and ARSD Ch. 67:16:12.</td>
</tr>
<tr>
<td></td>
<td>Physician, Physician Assistant, and Advanced Practice Nurses</td>
<td>Provided in accordance with the Physician Services Manual or other applicable manual and ARSD Ch. 67:16:02.</td>
</tr>
<tr>
<td></td>
<td>Podiatry Services</td>
<td>Provided in accordance with the Podiatric Services Manual and ARSD Ch. 67:16:07.</td>
</tr>
<tr>
<td></td>
<td>Speech Language, Audiology, Physical Therapy and Occupational Therapy Services</td>
<td>Provided in accordance with the Therapy Services Manual and ARSD Ch. 67:16:02.</td>
</tr>
<tr>
<td></td>
<td>Well-Child/EPSDT Services</td>
<td>Provided in accordance with the Well-Child, Well-Adult, and Other Preventative Services Manual and ARSD Ch. 67:16:03.</td>
</tr>
<tr>
<td>Encounter Type</td>
<td>Services Description</td>
<td>Provided in accordance with:</td>
</tr>
<tr>
<td>------------------------------------</td>
<td>--------------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------</td>
</tr>
<tr>
<td>Outpatient Hospital Encounter</td>
<td>Outpatient Hospital Services</td>
<td>Provided in accordance with the Outpatient Hospital Services Manual and ARSD Ch. 67:16:03.</td>
</tr>
<tr>
<td>Mental Health Encounter</td>
<td>Independent Mental Health Practitioner Services</td>
<td>Provided in accordance with the Independent Mental Health Practitioner Manual and ARSD Ch. 67:16:41.</td>
</tr>
<tr>
<td>Pharmacy Encounter</td>
<td>Pharmacy</td>
<td>Provided in accordance with the limits in this manual and ARSD Ch. 67:16:14.</td>
</tr>
<tr>
<td>Public Health Nursing Encounter</td>
<td>Public Health Nursing Services</td>
<td>Provided in accordance with the provisions of this manual.</td>
</tr>
<tr>
<td>Substance Use Disorder Encounter</td>
<td>Substance Use Disorder Services</td>
<td>Provided in accordance with the Substance Use Disorder Agency Services Manual, ARSD Ch. 67:16:48, and the provisions of this manual. Substance use disorder providers must be accredited by the Division of Behavioral Health and enrolled with Medicaid as a substance use disorder agency.</td>
</tr>
<tr>
<td>Vision Encounter</td>
<td>Optometric and Optical Services</td>
<td>Provided in accordance with the Optometric and Optical Services Manual and in accordance with ARSD Ch. 67:16:08.</td>
</tr>
</tbody>
</table>

The following are considered included in the encounter and are not separately billable or billable as an encounter:

- Medical supplies used in conjunction with an encounter;
- Dietician services, nutritionist services, and diabetes education;
- Blood draws, laboratory tests, and radiology services provided by the facility or outside facility or laboratory;
  - Exception: If during a billable encounter the provider makes a care plan that includes laboratory tests for another date, the recipient’s return visit for the planned laboratory assessment is considered a separately billable encounter. An example of a separately billable encounter is when a new medicine is started and a laboratory assessment is required after initiation of therapy. If a recipient decides to have the lab or radiology service done another day, the service is considered part of the initial encounter and is not separately billable;
- The professional component of laboratory or radiology service; and
- Physician administered drugs and other drugs or medications used in conjunction with an encounter including drugs or medications provided as part of an inpatient encounter.

**Non-Encounter Based Services**

The following services are covered when provided by an IHS or Tribal 638 facility, but are not reimbursed at an encounter rate:
Services rendered by a tribal owned entity that are not included in the 638 Contract are covered and reimbursed according to the applicable South Dakota Medicaid policies for those services. Please refer to the applicable provider manual for further information.

### Telemedicine Services
IHS clinics are eligible to serve as an originating site for telemedicine services. IHS/Tribal 638s may also provide distant site telemedicine services. An originating site is the physical location of the Medicaid recipient at the time the service is provided. A distant site is the physical location of the practitioner providing the service via telemedicine. In order to bill an encounter, the practitioner or recipient should be located at the IHS/Tribal 638 clinic. As a temporary exception during the COVID-19 Public Health Emergency, home-to-home telemedicine services are permitted. Please refer to the [Telemedicine Manual](#) for additional information.

### Initial Prenatal Visit Reporting
South Dakota Medicaid covers providers reporting the initial prenatal visit for pregnant recipients. Reporting should be billed to Medicaid within 15 days of the initial prenatal visit using CPT code 0500F. This code is reimbursed on a fee for service basis once per pregnancy and is paid in addition to the encounter rate.

### Multiple Encounters
Only one encounter is reimbursable per date of service, per recipient. For example, if a recipient has a medical clinic encounter in the morning for the flu and has another medical clinic encounter later in the day for flu symptoms related to the initial diagnosis, only the initial encounter is reimbursable. Exceptions to this limit are described below:

- Distinctly different types of encounters that occur on the same day.
  - The following type of encounters may be billed on the same day for the same recipient:
- Dental Clinic Encounter
- Inpatient Hospital Encounter
- Medical Clinic Encounter
- Mental Health Encounter
- Outpatient Hospital Encounter
- Pharmacy Encounter Point of Sale Claims
- Public Health Nursing Encounter
- Substance Use Disorder Encounter
- Vision Encounter

  - Example: A facility may be reimbursed for a medical clinic encounter, a pharmacy encounter point of sale claim, and a dental encounter for a single recipient on the same day.
  - Refer to the Encounter Restrictions section below for circumstances when this exception may not apply.

- The same encounter type if the primary diagnosis is distinctly different.
  - IHS and Tribal 638 facilities can be reimbursed for the same type of encounter on the same day for the same recipient if the primary diagnosis is distinctly different.
  - Diagnosis codes with the same header code are not considered distinctly different.
  - Example: A facility may be reimbursed for both an outpatient hospital encounter for the flu in the morning and outpatient hospital encounter due to injuries a recipient sustained later in the day due to an automobile accident.
  - Refer to the Encounter Restrictions section below for circumstances when this exception may not apply.

**Encounter Restrictions**

- Vaccines/vaccine administration is included in the encounter payment for a well-child visit. It is also included in a medical clinic encounter payment for an office visit with a physician, physician assistant, or advanced practice nurse office visit. If neither a well-child visit or office visit occurs, it may be billed as its own medical encounter.
- A pharmacy encounter point of sale claim for a vaccine/vaccine administration is not reimbursable on the same day as a medical clinic encounter for a well-child visit or physician, physician assistant, or advanced practice nurse office visit.
- A Public Health Nursing encounter is not reimbursable on the same date of service as a medical clinic encounter.
- One pharmacy encounter per day per recipient is reimbursable. For example, the first covered outpatient prescription drug submitted to Medicaid will pay the established encounter rate. Any subsequent outpatient pharmacy claims submitted for the same recipient with the same date of service will approve and pay $0. South Dakota Medicaid will audit claims for appropriate billing practices.
- The cost for medical clinic encounter or outpatient hospital encounter services incurred within three days immediately preceding the inpatient stay are included in the inpatient charges unless the outpatient service is not related to the inpatient stay. This provision applies only if the
facilities providing the inpatient and outpatient services are owned by the same entity. For example, if a recipient is treated at the emergency room for the flu on Thursday and admitted to the hospital for the flu on Saturday the outpatient hospital encounter is not separately reimbursable. In this example, the inpatient encounter that is billable for Saturday is considered reimbursement for the outpatient services.

- Professional services and facility fees are both included in the reimbursement of an outpatient hospital encounter and must not be separately billed to South Dakota Medicaid.
- Drugs dispensed during an inpatient hospital stay are included in an inpatient encounter and are not separately reimbursable as a pharmacy encounter point of sale claim.
- Medication management is included in a mental health encounter and cannot be billed separately as a medical clinic encounter.

**Pharmacy Covered Services and Limits**
Outpatient pharmacy point of sale claims are limited to covered outpatient drugs. Per federal statute 42 U.S. Code 1396r-8 (k)(3) the term “covered outpatient drug” does not include drugs provided as part of the services or in the same setting as the following:

1. Inpatient hospital services.
2. Hospice services.
3. Dental services.
4. Physicians' services.
5. Outpatient hospital services.
6. Other laboratory and x-ray services.
7. Renal dialysis.

Claims for drugs provided in the settings listed above must be billed as part of the applicable encounter and may not be billed separately as a pharmacy encounter point of sale claim.

Pharmacy claims submitted to South Dakota Medicaid by IHS or Tribal 638 Pharmacies are subject to the same edits, requirements, prior authorizations, quantity limits, etc. as all other outpatient retail pharmacy claims.

- Prior authorization forms can be found at: https://prdgov-rxadmin.optum.com/rxadmin/SDM/Prior_authorization.html
- Additional program information can be found at:https://prdgov-rxadmin.optum.com/rxadmin/SDM/additionalInfo.html

South Dakota Medicaid allows prescriptions to be dispensed in no more than 34-day supplies for most drugs and in 90-day increments for oral contraceptives, prenatal vitamins, and generic maintenance products on the 90-day fill list. The extended day supply for oral contraceptives requires the patient to first receive three consecutive monthly fills to establish tolerance to the product. South Dakota Medicaid requires that drugs will be billed in intervals appropriate for the recipient’s condition. Short interval dispensing for chronically used controlled substance prescriptions requires documentation by either the prescribing physician or dispensing pharmacy. Documentation must include the reasons for the shortened dispensing interval, steps being taken to monitor appropriate utilization, past attempts to
decrease the dosage, relevant “pain contracts”, and other relevant information that justifies the shortened dispensing interval. Documentation must be available upon request.

Vaccines may be administered by a pharmacy when ordered by a physician, other licensed practitioners or under a collaborative agreement per SDCL 36-11-19.1. Flu vaccines do not require an order by a physician or other licensed practitioner if the pharmacist meets the criteria in ARSD Ch. 20:51:28.

Vaccines are part of the medical clinic encounter when performed on the same day as an acute care visit. Indian Health Service outpatient pharmacies may not submit a pharmacy point of sale claim for a vaccine on the same day as a physician encounter.

Instructions for submitting a vaccination claim are available in the Physician Administered Drugs, Vaccines, and Immunizations Manual.

Inpatient Hospitalization Form
Hospitals are required to inform South Dakota Medicaid when a recipient has been hospitalized for an acute care admission for six consecutive days. The notice must be completed on day six of the acute care admission. Upon discharge, providers must submit the form with the pertinent discharge information.

Public Health Nursing Services
Medicaid coverage of Public Health Nursing services is based on CMS flexibility regarding the “Four Wall” requirement under 42 CFR 440.90. This flexibility is currently set to end nine months after the COVID-19 Public Health Emergency ends.

South Dakota Medicaid covers the following public health nursing services when ordered by a physician or other licensed practitioner as defined in the definition section of this manual:

- Home visit encounters based on a physician or other licensed practitioner generated referral/consult.
- Immunization visit encounters provided in accordance with the CDC recommended vaccine administration guidelines.
- Well-Child/EPSDT encounters provided in accordance with the American Academy of Pediatrics’ (AAP) Bright Futures health guidelines for preventative child and adolescent care.

The physician or other licensed practitioner who supervises those who provide the service(s) to the recipient must assume professional responsibility for the care of the recipient.

Public health nursing services may be provided to individuals in the following settings: homes, schools, churches, elderly apartment complexes, senior meal centers, places of work, and other community locations.

Non-Covered Services
General Non-Covered Services
Providers should refer to ARSD 67:16:01:08 or the General Coverage Principles manual for a general list of services that are not covered by South Dakota Medicaid.

Non-Covered Encounters
Services that are normally rendered during a single visit may not be unbundled for the purpose of generating multiple encounters are not covered. Facilities must not develop procedures or otherwise ask recipients to make repeated or multiple visits to complete what is considered a reasonable and typical office visit, unless it is medically necessary. Prescription drugs must not be prescribed or dispensed in lower-than-normal quantities for the purposes of generating multiple pharmacy encounter point of sale claims.

Public Health Nursing Non-Covered Services
Non-covered public health nursing services include the following:
- Services provided in jail or correctional facilities are not covered for this or any other service;
- Services provided to a child who under an Individual Education Plan (IEP) with his or her school if the services are included in the (IEP);
- Group counseling, education, and health fair activities;
- Services not provided face-to-face and “no show’ appointments;
- Chart reviews and report writing;
- Services not supported by a physician referral; and
- Concurrent care services provided on the same date of service.

Documentation Requirements

General Requirements
Providers must keep legible medical and financial records that fully justify and disclose the extent of services provided and billed to South Dakota Medicaid. These records must be retained for at least 6 years after the last date a claim was paid or denied. Please refer to the Documentation and Record Keeping manual for additional requirements.

Multiple Encounters
Medical records must clearly reflect that multiple encounters occurred and were medically necessary.

Pharmacy Encounter Point of Sale Claims
Short interval dispensing for chronically used controlled substance prescriptions requires documentation by either the prescribing physician or dispensing pharmacy. Documentation must include the reasons for the shortened dispensing interval, steps being taken to monitor appropriate utilization, past attempts to decrease the dosage, relevant “pain contracts”, and other relevant information that justifies the shortened dispensing interval. Documentation must be available upon request.

Public Health Nursing Services Documentation
A provider must maintain the following documentation for an applicable public health nursing service visit:

<table>
<thead>
<tr>
<th>Encounter Type</th>
<th>Documentation Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Visit</td>
<td>• Date of the referral&lt;br&gt;• Referring provider and service&lt;br&gt;• Reason for the referral&lt;br&gt;• Nursing assessment and evaluation of patient’s current condition including a review of system, full set of vital signs and documentation of pain status&lt;br&gt;• Nursing interventions based on findings&lt;br&gt;• Nursing plan of care/follow-up including any referrals to other services or resources</td>
</tr>
<tr>
<td>Immunization Visit</td>
<td>• Recommended vaccines appropriate for the age of the recipient&lt;br&gt;• Vaccines administered&lt;br&gt;• Screening in compliance with CDC age appropriate screening questionnaire(s)&lt;br&gt;• Nursing assessment and evaluation of recipient’s current conditions including a temperature and documentation of contraindications or allergies&lt;br&gt;• Nursing plan of care/follow-up including any referrals to other services or resources&lt;br&gt;• Medical provider authentication of an implemented order</td>
</tr>
<tr>
<td>Well-Child/ EPSDT Visit</td>
<td>• Recommended age appropriate developmental screening&lt;br&gt;• Nursing assessment and evaluation of recipient’s current conditions including a full set of vital signs&lt;br&gt;• Nursing plan of care/follow-up including any referrals to other services or resources&lt;br&gt;• Medical provider authentication of an implemented order</td>
</tr>
</tbody>
</table>

**Reimbursement and Claim Instructions**

**Timely Filing**
South Dakota Medicaid must receive a provider’s completed claim form within 6 months following the month the service was provided. Requests for reconsiderations will only be considered if they are received within the timely filing period or within 3 months of the date a claim was denied. The time limit may be waived or extended by South Dakota Medicaid in certain circumstances. Providers should refer to the [General Claim Guidance](#) manual for additional information.

**Third-Party Liability**
Medicaid recipients may have one or more additional source of coverage for health services. South Dakota Medicaid is generally the payer of last resort, meaning Medicaid only pays for a service if there are no other liable third-party payers. Providers must pursue the availability of third-party payment sources and should use the Medicare Crossover or Third-Party Liability billing instructions when applicable. Providers should refer to the [General Claim Guidance](#) manual for additional information.
Reimbursement
IHS and 638 providers will be reimbursed per encounter for services covered under this provider manual. The encounter rate is based upon the approved rates published each year in the Federal Register by the Department of Health and Human Services. All covered encounters except for inpatient hospital encounters are reimbursed at the outpatient encounter rate. Inpatient hospital encounters are reimbursed at the inpatient encounter rate.

Services not reimbursed on an encounter basis will be reimbursed at the lesser of the provider’s usual and customary charge or the South Dakota Medicaid fee schedule rate. Please refer to our fee schedule website for the South Dakota Medicaid rate. Services rendered by a tribal owned or operated entity that are not included in the 638 Contract are eligible for reimbursement at the lower of the provider’s usual and customary charge or the South Dakota Medicaid fee schedule rate.

Claim Instructions
The following table indicates which claim form to use for services reimbursed at an encounter rate:

<table>
<thead>
<tr>
<th>Service</th>
<th>Claim Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Clinic Encounter</td>
<td>CMS 1500 or 837P</td>
</tr>
<tr>
<td>Mental Health Encounter</td>
<td></td>
</tr>
<tr>
<td>Public Health Nursing Encounter</td>
<td></td>
</tr>
<tr>
<td>Substance Use Disorder Encounter</td>
<td></td>
</tr>
<tr>
<td>Vision Encounter</td>
<td></td>
</tr>
<tr>
<td>Pharmacy Encounter Point of Sale Claim</td>
<td>Billed through Point of Sale</td>
</tr>
<tr>
<td>Dental Clinic Encounter</td>
<td>ADA Claim Form or Dental Vendor’s Claim Form</td>
</tr>
<tr>
<td>Inpatient Hospital Encounter</td>
<td>UB-04 or 837I</td>
</tr>
<tr>
<td>Outpatient Hospital Encounter</td>
<td></td>
</tr>
</tbody>
</table>

Public Health Nursing Claim Instructions
The physician or other licensed practitioner must bill for the services. Below are the allowed reimbursable CPT procedure codes for public health nursing services.

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>99500</td>
<td>Home visit – prenatal</td>
</tr>
<tr>
<td>99501</td>
<td>Home visit – postnatal</td>
</tr>
<tr>
<td>99502</td>
<td>Home visit – newborn care (up to 28 days)</td>
</tr>
<tr>
<td>99506</td>
<td>Home visit – intramuscular injections</td>
</tr>
<tr>
<td>99600</td>
<td>Home visit – LPN visit (1 hour). Code is a general code that should be used when no other code is applicable. May be used by registered nurses or advanced practice nurses.</td>
</tr>
<tr>
<td>S5190</td>
<td>Wellness assessment performed by non-physician</td>
</tr>
</tbody>
</table>
Substance Use Disorder Claim Instructions

Substance use disorder treatment is reimbursed at the encounter rate for services listed below and at 28 percent of the encounter rate for group services. Services must be billed with the HF modifier. Services payable are listed below:

- H0001 HF - Assessments
- H0004 HF - Individual counseling
- H0005 HF - Group counseling
- T1006 HF – Family counseling (recipient must be present)
- H0050 HF – Early intervention services

Services not billed with the HF modifier will be denied. For providers contracted with the Division of Behavioral Health, non-Medicaid claims should continue to be billed through STARS and will be reimbursed according to the Division of Behavioral Health’s fee schedule.

If group counseling is provided on the same date of service as another SUD encounter service, both services are reimbursable. The services must be billed on separate CMS 1500 or 837P claims. Other SUD services provided on the same date of service are considered part of the same encounter and are only eligible for a single encounter payment.

Telemedicine

IHS is eligible to serve as an originating site for telemedicine services and may also provide distant site telemedicine services.

- An originating site is the physical location of the Medicaid recipient at the time the service is provided.
- A distant site is the physical location of the practitioner providing the service via telemedicine.

Please refer to the Telemedicine manual for additional information.

Any services rendered by a contracted provider are reimbursed through their contract with IHS and may not be billed directly to Medicaid.

Telemedicine Originating Site Claim

If IHS is an originating site for a telemedicine service, the originating site fee should be billed on the applicable claim form for the service. For services billed on a CMS 1500 or 837P, IHS should bill for the originating site fee using HCPCS code Q3014. For claims billed on a UB-04 or 837I, the following information should be entered in the applicable locator or its equivalent on an electronic claim:

- Locator 42 – Rev Code 780
- Locator 43 – Telemedicine
- Locator 44 – Q3014

Telemedicine Distant Site Claim
If IHS or a Tribal 638 is providing distant site telemedicine services, the services should be billed on the applicable claim form for the service. For services billed on a CMS 1500 or 837P, the provider should include the GT modifier. For claims billed on a UB-04 or 837I, the following information should be entered in the applicable locator on a UB-04 claim or its equivalent on an electronic claim:

- Locator 42 – Enter appropriate Rev Code (example: 450 for outpatient)
- Locator 43 – Enter the appropriate description of the Rev Code
- Locator 44 – Enter one of the allowable HCPCS procedures codes listed in the Telemedicine Services Manual and include the GT modifier.

**UB-04 Claim Instructions**
The following table provides instructions regarding which revenue code to use when billing services on the UB-04 claim form.

<table>
<thead>
<tr>
<th>Service Category</th>
<th>Revenue Code</th>
<th>Eligible Attending Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inpatient Hospital Encounter</td>
<td>100</td>
<td>• Nurse practitioner; • Physician; • Physician assistant; and • Oral surgeon.</td>
</tr>
<tr>
<td>Outpatient Hospital Encounter</td>
<td>450</td>
<td>• Nurse practitioner; • Physician; • Physician assistant; and • Oral surgeon.</td>
</tr>
</tbody>
</table>

Please refer to our UB-04 Claim Instructions manuals for detailed billing instructions.

**Pharmacy Claim Instructions**
Pharmacy claims are billed through the point of sale. Refer to the Pharmacy Services Provider Manual for additional information regarding the point of sale.

**Dental Claim Instructions**
Dental claims must be billed to South Dakota Medicaid’s Dental Vendor. Claims submitted for dental services may contain only procedure codes listed in the dental fee schedules. Refer to the Dental Services Provider Manuals for claim instructions.

**Non-Encounter Services Claim Instructions**
The following table indicates which claim form to use for services not reimbursed at an encounter rate:

<table>
<thead>
<tr>
<th>Services</th>
<th>Claim Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulatory Surgical Center Services</td>
<td>CMS 1500 or 837P</td>
</tr>
<tr>
<td>Community Health Worker Services</td>
<td>CMS 1500 or 837P</td>
</tr>
<tr>
<td>HCBS Waiver Services</td>
<td>CMS 1500 or 837P</td>
</tr>
</tbody>
</table>
Inpatient Hospital Physician Services | CMS 1500 or 837P
Nursing Facility Services | UB-04 or 837I
Personal Care Services | CMS 1500 or 837P
Swing Bed Services | UB-04 or 837I
Transportation Services | CMS 1500 or 837P

Non-encounter services must be billed using the claim form in the above referenced table. Claims must be billed at the provider’s usual and customary charge. Refer to the CMS 1500 Claim Instructions for detailed CMS 1500 claim form instructions. Refer to the UB-04 Claim Instructions for detailed UB-04 claim form instructions.

**DEFINITIONS**

1. “Encounter,” a face-to-face or telemedicine contact between a health care professional and a Medicaid recipient for the provision of Medicaid or CHIP services through an IHS or Tribal 638 facility within a 24-hour period ending at midnight.

2. “Indian Health Services (IHS) Facility,” a hospital, medical clinic, dental clinic, or pharmacy established and operated by the Federal Indian Health Service.

3. "Other licensed practitioner," a physician assistant, nurse practitioner, clinical nurse specialist, nurse midwife, or nurse anesthetist who is licensed by the state to provide services and is performing within their scope of practice under the provisions of SDCL title 36; and

4. “Tribal 638 Facility,” tribally owned facilities funded by Title I or III of the Indian Self-Determination and Education Assistance Act, including all facilities under contract, compact, or receiving grants from IHS. The tribal facility is operated by a federally recognized tribe under a funding agreement with IHS.

**REFERENCES**

- Administrative Rule of South Dakota (ARSD)
- South Dakota Medicaid State Plan
- Code of Federal Regulations

**QUICK ANSWERS**

1. Are multiple encounters reimbursable on the same date of service for the same recipient?
   
   Yes, in certain circumstances. Please refer to the Covered Services and Limits section.

2. Is a vaccine administered by a pharmacy separately reimbursable as an encounter on the same date as an office visit?
No, the vaccine is covered as part of an office visit and is not separately reimbursable. If no office visit occurred on the same date of service, the vaccine is reimbursable as a medical clinic encounter billed on a UB-04. The claim form must include the ordering provider’s NPI unless it is a flu vaccine.

3. **Is a pharmacy encounter point of sale claim reimbursable for drugs dispensed as part of an inpatient hospital stay?**

No, an inpatient encounter reimburses the facility for any drugs dispensed during the inpatient stay.

4. **What if a prescription exceeds the encounter rate?**

In order to process the claim at the standard reimbursement rate the IHS pharmacy must enter ‘09’ in NCPDP field ‘420-DK Submission Clarification Code’ (SCC) at the time of claim submission. Any claim submitted with SCC = 9 will calculate payment based on the standard payment algorithm. For example, a claim for amoxicillin that is submitted with SCC = 9 will pay approximately $15, not the established IHS encounter rate. The Medicaid POS cannot process both payment scenarios and reimburse the higher amount, so it is the responsibility of the IHS pharmacy to ensure the SCC field is utilized correctly. Failure to submit the correct SCC may result in lower reimbursement.

Claims submitted with SCC = 9 must be submitted with the actual acquisition cost of the IHS pharmacy (ex. Federal Supply Schedule price).

5. **What services are only available during the Public Health Emergency?**

Public Health Nursing Services and certain telemedicine services are only available during the PHE. For example, telemedicine visits from a recipient home to a practitioner home.

6. **Do all services rendered during an encounter need to be billed on the claim form?**

Yes, providers should include all services rendered on the claim, regardless of reimbursement.