TELEMEDICINE AND AUDIO-ONLY SERVICES

ELIGIBLE PROVIDERS

In order to receive payment, all eligible servicing and billing provider's National Provider Identifiers (NPI) must be enrolled with South Dakota Medicaid. Servicing providers acting as a locum tenens provider must enroll in South Dakota Medicaid and be listed on the claim form. Please refer to the <u>provider enrollment chart</u> for additional details on enrollment eligibility and supporting documentation requirements.

South Dakota Medicaid has a streamlined enrollment process for eligible ordering, referring, and attending providers that may require no action on the part of the provider as submission of claims constitutes agreement to the <u>South Dakota Medicaid Provider Agreement</u>.

ELIGIBLE RECIPIENTS

Providers are responsible for checking a recipient's Medicaid ID card and verifying eligibility before providing services. Eligibility can be verified using South Dakota Medicaid's online portal.

The following recipients are eligible for medically necessary services covered in accordance with the limitations described in this chapter:

Coverage Type	Coverage Limitations
Medicaid/CHIP Full Coverage	Medically necessary services covered in accordance with the limitations described in this chapter.
Qualified Medicare Beneficiary – Coverage Limited (73)	Coverage restricted to copay, coinsurance, and deductibles on Medicare A and B covered services.
Unborn Children Prenatal Care Program (79)	Coverage restricted to pregnancy related services only including medical issues that can harm the life of the mother or baby.
Medicaid Renal Coverage up to \$5,000 (80)	Coverage restricted to outpatient dialysis, home dialysis, including supplies, equipment, and special water softeners, hospitalization related to renal failure, prescription drugs necessary for dialysis or transplants not covered by other sources and non-emergency medical travel reimbursement to renal failure related appointments.

Refer to the <u>Recipient Eligibility</u> manual for additional information regarding eligibility including information regarding limited coverage aid categories.



TELEMEDICINE COVERED SERVICES AND LIMITS

General Coverage Principles

Providers should refer to the <u>General Coverage Principles</u> manual for basic coverage requirements all services must meet. These coverage requirements include:

- The provider must be properly enrolled;
- Services must be medically necessary;
- The recipient must be eligible; and
- If applicable, the service must be prior authorized.

The manual also includes non-discrimination requirements providers must abide by.

Telemedicine Overview

Services provided via telemedicine are subject to the same service requirements and limitations as inperson services. Providers must have and utilize appropriate equipment to provide a service via telemedicine. Telemedicine services always involve an originating site and a distant site. An originating site is the physical location of the Medicaid recipient at the time the service is provided. The distant site is the physical location of the practitioner providing the service via telemedicine.

HIPAA Compliant Platform

South Dakota Medicaid requires telemedicine services are in compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulations as enforced by The Office for Civil Rights (OCR) at the Department of Health and Human Services (HHS).

Originating Sites

Telemedicine originating sites for services provided via telemedicine include any site in the U.S. where the patient is at the time of the telemedicine service, including a person's home. Originating sites listed below are eligible to receive a facility fee for each completed telemedicine transaction for a covered distant site telemedicine service. Sites not listed may also serve as an originating site but are not eligible for a facility fee reimbursement. Originating sites are not reimbursed for any additional costs associated with equipment, technicians, technology, or personnel utilized in the performance of the telemedicine service. The originating site fee is not reimbursable for audio-only services and should not be billed for these services. An originating site fee also is not reimbursable if the service could be provided onsite at the originating site, but the service is being provided via telemedicine solely due to patient preference to see a provider that is not located at the originating site.

Originating sites must be an enrolled provider to be reimbursed by South Dakota Medicaid. The following providers are eligible to be reimbursed a facility fee for serving as an originating site:

- Office of a physician or practitioner;
- Outpatient Hospital;
- Inpatient Hospital;
- Critical Access Hospital;
- Rural Health Clinic (RHC);



Telemedicine Services

- Federally Qualified Health Center (FQHC);
- Indian Health Service Clinic;
- A Hospital-Based or Critical Access Hospital-Based Renal Dialysis Center
- Community Mental Health Center (CMHC);
- Substance Use Disorder Agency;
- Nursing Facilities; and
- Schools.

Distant Site

Distant site locations must be in the United States. The physician or practitioner at the distant site must be licensed to provide the service in both the state of the originating site and state of the distant site. Services should be provided at a location consistent with any applicable laws or regulations regarding where services may be provided. The distant site and the originating site cannot be the same clinic/facility location. Unless prohibited by law or regulation the distant site location may be a provider's home. South Dakota Medicaid does <u>not</u> require the distant site location be listed on their provider enrollment record. All services provided via telemedicine at a distant site <u>must</u> be billed with the GT modifier in the first modifier position to indicate the service was provided via telemedicine.

The following providers can provide services via telemedicine at a distant site:

- Audiologists
- Certified Nurse Anesthetist
- Certified Social Worker PIP
- Certified Social Worker PIP Candidate
- Clinical Nurse Specialists
- Community Health Worker (CHW)
- Community Mental Health Centers
- Dentists
- Diabetes Education Program
- Dieticians
- Federally Qualified Health Center (FQHC)
- Indian Health Services (IHS) Clinics
- Licensed Marriage and Family Therapist
- Licensed Professional Counselor MH
- Licensed Professional Counselor working toward MH designation
- Nurse-midwife
- Nurse Practitioners
- Nutritionists
- Occupational Therapists
- Physical Therapists
- Physicians
- Physician Assistants
- Podiatrists
- Psychologists



Telemedicine Services

- Radiologists
- Rural Health Clinic (RHC)
- Speech Language Pathologists
- Substance Use Disorder Agencies
- Tribal 638 facilities

Same Community Services

South Dakota Medicaid covers telemedicine services even if the recipient and the provider are located in the same community. The decision of whether it is appropriate to deliver the service via telemedicine should be determined by the provider and the recipient.

Covered Procedure Codes

Only certain procedure codes may be provided via telemedicine. Refer to the Appendix for a list of procedure codes allowed to be provided via telemedicine.

Applied Behavioral Analysis (ABA) Services

ABA services may be provided via telemedicine. The service must be provided by means of "real-time" interactive telecommunications system and the provider must have a face-to-face visit within the first 30 days and every 90 days thereafter. Please refer to the <u>Applied Behavioral Analysis (ABA) Services</u> manual for additional coverage information.

Audiology Services

Limited fitting and programming audiology services may be provided via telemedicine. The service must be provided by means of "real-time" interactive telecommunications system and the provider must have a face-to-face visit within the first 30 days and every 90 days thereafter. The following services may be performed when the patient is in any setting, including the patient's home:

- Cochlear Implant Follow-Up/Reprogramming (CPT codes 92601-92604);
- Hearing Aid Checks (CPT codes 92592-92593), and
- Auditory Function Evaluation (CPT codes 92620, 92621, 92626, and 92627).

In addition, the following services can be provided via telemedicine when the patient is located in a clinic or other setting with a qualified health professional present:

- Tympanometry (CPT code 92550 and 92567); and
- Evoked Auditory Tests (CPT codes 92585-92588).

Please refer to the <u>Audiology Services</u> manual for additional coverage information.

Diabetes Self-Management Training (DSMT)

When applicable, the distant site practitioner must confirm that the recipient has received or will receive 1 hour of in-person DSMT services for purposes of injection training when it is indicated during the year following the initial DSMT service or any calendar year's 2 hours of follow-up training.

Please refer to the <u>Diabetes Self-Management Training Services</u> manual for additional coverage information.



End-Stage Renal Disease (ESRD) Services

ESRD services must include at least 1 visit per month be furnished face-to-face "hands on" to examine the vascular access site by a physician other licensed practitioner. Telemedicine may be used for providing additional visits

Emergency Department or Initial Inpatient Consultation

The intent of an inpatient or emergency department telemedicine consultation service is that a physician or other licensed practitioner or other appropriate source is asking another physician or other licensed practitioner for advice, opinion, a recommendation, suggestion, direction, or counsel, etc. in evaluating or treating a patient because that individual has expertise in a specific medical area beyond the requesting professional's knowledge.

A request for an inpatient or emergency department telemedicine consultation from an appropriate source and the need for an inpatient or emergency department telemedicine consultation (i.e., the reason for a consultation service) shall be documented by the consultant in the patient's medical record and included in the requesting physician or other licensed practitioner plan of care in the patient's medical record.

Inpatient and Nursing Facility Telemedicine

Inpatient telemedicine consultations furnished to recipients in hospitals or skilled nursing facilities via telemedicine must be at the request of the physician of record, the attending physician, or another appropriate source. The physician or practitioner who furnishes the initial inpatient consultation via telemedicine cannot be the physician or practitioner of record or the attending physician or practitioner, and the initial inpatient telemedicine consultation would be distinct from the care provided by the physician or practitioner of record or the attending physician or practitioner. Counseling and coordination of care with other providers or agencies is included as well, consistent with the nature of the problem(s) and the patient's needs.

Teledentistry Services

Please refer to the <u>Teledentistry Services</u> manual for information regarding coverage of teledentistry services.

Therapy Services

Physical therapy, occupational therapy, and speech language therapy services may be provided via telemedicine. The service must be provided by means of "real-time" interactive telecommunications system and the provider must have a face-to-face visit within the first 30 days and every 90 days thereafter.

Telemedicine service for electric stimulation attended, code 97032, is limited to one unit. Providers must document any treatment modifications used to support delivering services via telemedicine. Please refer to the Therapy Services manual for additional coverage information.



Remote Patient Monitoring (RPM)

Effective October 1, 2023, South Dakota Medicaid added permanent coverage of remote patient monitoring of physiologic functions when medically necessary for recipients with acute or chronic conditions when ordered and billed by providers who are eligible to bill Medicaid for E/M services. The following criteria must be met in order for coverage:

- The recipient must be diagnosed with at least one of the following conditions:
 - o Asthma
 - Congestive Heart Failure
 - Cardiac monitoring
 - Hypertension or Hypotension
 - o Chronic Obstructive Pulmonary Disease
 - Diabetes
 - Gestational Diabetes
 - o COVID-19 post infection monitoring
- The recipient must be cognitively capable of operating the remote monitoring equipment or must be assisted by a caregiver capable of operating the equipment.
- The recipient's condition must be unmanaged or require frequent and on-going monitoring during a period where:
 - The recipient is newly diagnosed with the condition in the last 6 months and is learning to manage the condition;
 - The recipient has a chronic condition that has become difficult to manage in the last 6 months; or
 - The recipient has had 2 or more episodes that required either emergency department care, hospitalization, or emergency intervention in the last 6 months.
- The medical device supplied to a recipient as part of RPM services must be a medical device as defined by Section 201(h) of the Federal Food, Drug, and Cosmetic Act, that the device must be reliable and valid, and that the data must be electronically (i.e., automatically) collected and transmitted rather than self-reported.
- Only a physician, physician assistant, nurse practitioner, or certified nurse midwife are allowed to order RPM and bill for the services.
- RPM is only allowed for established recipients who are under the active care of a provider.
- The provider must document the medical necessity of the service.
- The provider must obtain consent from the recipient to furnish RPM services.
- The provider must prescribe a care plan that denotes the need for remote monitoring and the impact on treatment and management of the recipient. The care plan must also address actions taken by the provider and/or care team to improve or address the recipient's ability to self-manage the condition including patient education.

Billing Guidance

The table below provides the covered CPT codes and billing guidance for remote patient monitoring services:



OPT		Dilli o i l
CPT	Description	Billing Guidance
95250	Continuous monitoring of blood sugar level in tissue fluid using sensor under skin with provider supplied equipment.	Limited to once per month.Cannot be billed in conjunction with 99091.
95251	Continuous monitoring of blood sugar level in tissue fluid using sensor under skin with interpretation and report.	Limited to once per month.Cannot be billed in conjunction with 99091.
99091	The provider interprets medical information, such as ECG recordings, blood pressure records, and home glucose monitoring results, received in digital form from a patient or his caregiver requiring at least 30 minutes of the provider's time.	 Limited to once per month. Can only be billed by a physician or qualified health professional (QHP) — not general clinical staff. Includes 30 minutes of RPM clinical time between a patient and a physician per month, and also requires at least one instance of communication, which can be a call, video visit or even email exchange. Cannot be billed in conjunction with 95251, 99457, or 99458 and is intended for stand-alone treatment.
99453	Remote monitoring of physiologic parameters, initial set-up and patient education on use of equipment	 One-time reimbursement per episode of care (service initiations through attainment of targeted treatment goal. Cannot bill until the patient has taken 16 separate days of readings within 30 days for (code 99454). Cannot be billed in conjunction with 95250.
99454	Remote monitoring of physiologic parameters, initial supply of devices with daily recordings or programmed alerts transmission, when recipient is using device 16 out of 30 days each month	 Limited to once per month no matter how many devices the patient is using. Must be billed in conjunction with 99453, and requires the transmission of data from a remote device for a minimum of 16 days within a 30-day period. Cannot be billed in conjunction with 95250.
99457	Remote physiologic monitoring treatment management services, healthcare professional time in a calendar month requiring interactive communication with the patient/caregiver; first 20 minutes	 Covers the initial time spent by the physician or qualified clinician in actual treatment of the patient's condition. Limited to once per month no matter how many devices the patient is using. Can be administered remotely, including a telephone or video connection. Cannot be billed in conjunction with 99091.
99458	Remote physiologic monitoring treatment management services, healthcare professional time in a calendar month requiring interactive communication with the	 Must be billed in conjunction with 99457. Includes reimbursement for the first 20 minutes of time that clinical staff spends with a patient.



Telemedicine Services

	patient/caregiver; each additional 20 minutes	
99473	Self-measured blood pressure using a device validated for clinical accuracy; patient education/training and device calibration	 Limited to once per month. Covers patient training and calibration of a home blood pressure monitoring device. Device used must be a medical device as defined by the FDA, and the service must be ordered by a physician or other qualified health care professional. Do not report in the same calendar month as 93784, 93786, 93788, 93790, 99091, 99424, 99425, 99426, 99427, 99437, 99439, 99453, 99454, 99457, 99487, 99489, 99490, or 99491.
99474	Self-measured blood pressure using a device validated for clinical accuracy; separate self-measurements of two readings one minute apart, twice daily over a 30-day period (minimum of 12 readings), collection of data reported by the patient and/or caregiver to the physician or other qualified health care professional, with report of average systolic and diastolic pressures and subsequent communication of a treatment plan to the patient	 Limited to once per month. Do not report in the same calendar month as 93784, 93786, 93788, 93790, 99091, 99424, 99425, 99426, 99427, 99437, 99439, 99453, 99454, 99457, 99487, 99489, 99490, or 99491. Not billable on the same day as the patient presents for an evaluation and management (E/M) service to the same provider

Federally Qualified Health Centers (FQHC) and Rural Health Clinics (RHC)

FQHC/RHC providers may bill for these services on a fee for service basis using their non-Prospective Payment System (PPS) NPI if the service is ordered by one of the allowable practitioner types.

Indian Health Services (IHS) and Tribal 638 Facilities

IHS and Tribal 638 facilities can bill the encounter rate for remote patient monitoring CPT codes 99091, 99457, and 99458 as long as these services meet the definition of an encounter and are in accordance with the "Four Walls" requirement under 42 CFR 440.90 as provided in the IHS and Tribal 638 Facilities manual.

School District Services

School district providers may provide physical and occupational therapy via telemedicine using CPT code 97799 for physical therapy and CPT code 97139 for occupational therapy. Speech-language pathology services continue to be allowed when provided via telemedicine and should be billed using



Telemedicine Services

CPT code 92507. The service must be provided by means of "real-time" interactive telecommunications system and the provider must have a face-to-face visit within the first 30 days and every 90 days thereafter.

Psychology services may also be provided via telemedicine or real time, two-way audio-only using CPT code 90899. Audio-only services must be provided in accordance with the independent mental health practitioner coverage criteria stated in this manual.

Please refer to the School District Services manual for additional coverage information.

Prior Authorization

The out-of-state prior authorization requirement does not apply if the recipient is located in South Dakota at the time of the service and the provider is located outside of the State. If the service otherwise requires a prior authorization, the provider is still required to obtain prior authorization prior to providing the service.

AUDIO-ONLY COVERED SERVICES AND LIMITS

Audio-Only Behavioral Health Services

South Dakota Medicaid covers real time, two-way audio-only behavioral health services delivered by a Substance Use Disorder (SUD) Agency or a Community Mental Health Center (CMHC) when the recipient does not have access to face-to-face audio/visual telemedicine technology.

South Dakota Medicaid covers real-time, two-way audio-only behavioral health services delivered by an Independent Mental Health Practitioner (IMHP) when the recipient does not have access to face-to-face audio/visual telemedicine technology.

SUD agencies and CMHCs, and IMHPs must utilize traditional audio/visual telemedicine technology when possible. Audio-only services are not covered when used for the convenience of the provider or recipient. The provider must document in the medical record that the use real time video/audio technology was not possible or was unsuccessful.

Covered Services

CMHCs may provide <u>all</u> covered services via audio-only technology when coverage requirements are met. SUD agencies may only provide covered SUD agency services listed in the Audio-Only Procedure Code table in the Appendix via audio-only technology when the coverage requirements are met. Contact the Division of Behavioral Health for questions regarding unlisted codes.

For the purpose of this manual, an IMHP includes mental health providers who meet the requirements in <u>ARSD 67:16:41:03</u> and licensed physicians or psychiatrists that provide behavioral health services. IMHPs may provide applicable services listed in the Audio-Only Procedure Code table in the Appendix via audio-only technology when the coverage requirements are met. Services not listed in the table are not allowed to be provided via telemedicine or audio-only technology. An IMHP cannot bill the following CPT codes: 98966, 98967, and 98968.



FQHCs/RHCs and IHS/Tribal 638 Providers

SUD agency services may also be provided via audio-only if the provider is an accredited and enrolled agency. Audio-only behavioral health services are reimbursed at the encounter rate.

Non-covered Services

Services other than those specifically stated as covered when provided via an audio-only modality are considered non-covered if provided via an audio-only modality and must not be billed to South Dakota Medicaid.

Claim Instructions

Audio-only services will need the GT modifier and place of service 77. Any additional modifiers must be coded alphabetically as shown on the <u>CMHC</u> and <u>SUD</u> fee schedules.

Audio-Only Evaluation and Management Services

Audio-only evaluation and management services are covered for established patients if the recipient does not have access to face-to-face audio/visual telemedicine technology. The provider must document in the medical record that the use of real time video/audio technology was not possible or was unsuccessful.

The service must be initiated by the recipient. The service should include patient history and/or assessment, and some degree of decision making. Telephonic evaluation and management services are only allowed to be provided by a physician, podiatrist, nurse practitioner, physician assistant, or optometrist. The service must be 5 minutes or longer. Services may be provided via telephone or via another device or service that allows real-time audio communication.

Audio-only evaluation and management services are not to be billed if clinical decision-making dictates a need to see the patient for an office visit, including a telemedicine office visit, within 24 hours or at the next available appointment time. In those circumstances, the telephone service is considered a part of the subsequent office visit. If the telephone call follows a billable office visit performed in the past seven calendar days for the same or a related diagnosis, then the telephone services are considered part of the previous office visit and are not separately billable. Telephone services provided by an RN or LPN are not billable.

Non-covered Services

Audio-only services are only covered if initiated by a recipient and the recipient did not have access to face-to-face audio/visual telemedicine technology.

Claim Instructions

Services must be billed using CPT codes 98966, 98967, and 98968. Providers should select the appropriate code based on the time associated with the service. Do <u>not</u> bill for these services using CPT codes 99441, 99442, or 99443 even if you believe the code description is more applicable. Billing with 99441, 99442, or 99443 will result in your claim being denied.



Telemedicine Services

Reimbursement

Payment for services is limited to the lesser of the provider's usual and customary charge or the fee contained on South Dakota Medicaid's Physician Services <u>fee schedule</u>. FQHC/RHC and IHS/Tribal 638 providers may bill for audio-only evaluation and management services using codes 98966, 98967, and 98968 and be reimbursed at the fee schedule rate. These services must be submitted using the FQHC/RHCs non-PPS billing NPI. For more information regarding billing with a non-PPS NPI please refer to the FQHC/RHC Service Manual.

Billing a Recipient

There is no cost share for this service. Please refer to our <u>Billing a Recipient Manual</u> for additional requirements a provider must meet to bill a recipient.

DISCONTINUED COVID-19 PUBLIC HEALTH EMERGENCY FLEXIBILITIES

The COVID-19 Public Health Emergency ended on May 11, 2023. This section of the manual provides the temporary coverage flexibilities that are discontinued and no longer in effect as of May 11, 2023.

Well Child Check-ups

South Dakota Medicaid added temporary coverage of well child check-ups for recipients and providers at high risk for COVID-19, under quarantine, or social distancing during the declared emergency for COVID-19. Effective May 11, 2023, codes associated with well-child check-ups and listed in the Appendix will no longer be eligible for coverage via telemedicine.

Originating Site Facility Fee

During the public health emergency, South Dakota Medicaid followed Medicare's billing guidance allowing providers to bill the originating site fee if a hospital received approval to make a recipient's home a "hospital location" known to and approved by Medicare. Effective May 11, 2023, providers will no longer be allowed make a recipient's home a "hospital location" for the purpose of billing an originating site fee.

NON-COVERED SERVICES

General Non-Covered Services

Providers should refer to <u>ARSD 67:16:01:08</u> or the <u>General Coverage Principles</u> manual for a general list of services that are not covered by South Dakota Medicaid.

Non-covered Telemedicine Services

Services not specifically listed as covered in the procedure code table in the Appendix are considered non-covered. Claims submitted by a non-eligible originating site will be denied. Birth to Three services do not qualify for an originating site reimbursement unless provided at an eligible originating site location. Distant sites located outside of the United States are not covered.



DOCUMENTATION REQUIREMENTS

General Requirements

Providers must keep legible medical and financial records that fully justify and disclose the extent of services provided and billed to South Dakota Medicaid. These records must be retained for at least 6 years after the last date a claim was paid or denied. Please refer to the Documentation and Record Keeping manual for additional requirements.

Telemedicine Documentation

Originating Site

Originating site documentation is required for originating sites that are eligible for reimbursement. South Dakota Medicaid does not require documentation to be maintained for originating sites that are not eligible for reimbursement. The originating site must document the physical location of the recipient and provider at the time the services were provided. The originating site must also document if a nurse or other health care professionals were present and provided any services such as checking vitals.

Distant Site

The distant site must document the physical location of the recipient and provider at the time the services were provided. The distant site provider must document all services rendered in accordance with the requirements in the <u>Documentation and Record Keeping</u> manual.

REIMBURSEMENT AND CLAIMS INSTRUCTIONS

Timely Filing

South Dakota Medicaid must receive a provider's completed claim form within 6 months following the month the service was provided. Requests for reconsiderations will only be considered if they are received within the timely filing period or within 3 months of the date a claim was denied. The time limit may be waived or extended by South Dakota Medicaid in certain circumstances. Providers should refer to the General Claim Guidance manual for additional information.

Third-Party Liability

Medicaid recipients may have one or more additional source of coverage for health services. South Dakota Medicaid is generally the payer of last resort. Providers must pursue the availability of third-party payment sources and should use the Medicare Crossover or Third-Party Liability billing instructions when applicable. Providers should refer to the General Claim Guidance manual for additional information.

Reimbursement

Providers must bill for services at their usual and customary charge. Providers are reimbursed the lesser of their usual and customary charge or the fee schedule rate. Reimbursement for distant site telemedicine services is limited to the individual practitioner's professional fees or the encounter rate if the service qualifies as an FQHC/RHC or IHS/Tribal 638 clinic service. The maximum allowable reimbursement for distant site services is listed on the applicable fee schedule. The maximum allowable amount for services provided via telemedicine is the same as services provided in-person. Facility related charges for distant site telemedicine providers are not reimbursable.



Originating Site

The maximum rate for originating site facility fee is listed on the physician fee schedule under procedure code Q3014. The facility fee is reimbursed on a fee for service basis including for providers paid at an encounter rate or other methodology, providers. There is no additional reimbursement for equipment, technicians, technology, or personnel utilized in the performance of telemedicine services. The originating site fee is not reimbursable for audio-only services and should not be billed for these services.

Claim Instructions

Providers should bill for telemedicine services on the same claim form they use when billing for services rendered in person. Detailed claim instructions are available on our <u>website</u>.

Place of Services

For distant site services billed on a CMS 1500 or 837P providers must bill;

- "02" for telemedicine services provided other than in patient's home;
- "10" for telemedicine services provided in the patient's home; or
- "77" for audio-only services.

Telemedicine Modifiers

Telemedicine provided at a distant site must be billed with the GT modifier in the first modifier position to indicate the service was provided via telemedicine/audio-only. Failure to comply with this requirement may lead to payment recoupment or other action as decided by South Dakota Medicaid.

Audio-Only Modifiers

- CMHC and SUD Agencies: Bill modifier GT in addition to the POS code 77.
- All other providers allowed to bill audio only services: Bill modifier 93 in addition to the POS code 77.

Originating Site

An originating site eligible for reimbursement must bill for the service using the HCPCS code Q3014 for CMS 1500 Claims or Revenue code 780 for UB-04 Claims. For group services with multiple recipients in the same originating site location, only one originating site fee is billable per physical location of the recipients. For Division of Behavioral Health block grant contract providers, the originating site fee should only be billed to Medicaid if the group includes both Medicaid recipients and individuals ineligible for Medicaid.

DEFINITIONS

- 1. "Telemedicine," The use of an interactive telecommunications system to provide two-way, realtime, interactive communication between a provider and a Medicaid recipient across a distance.
- 2. "Telehealth," A method of delivering services, including interactive audio-visual or audio-only technology, in accordance with SDCL chapter 34-52.
- 3. "Distant site," The physical location of the practitioner providing the service via telemedicine.



- 4. "Originating site," The physical location of the Medicaid recipient at the time the service is provided.
- 5. "Interactive telecommunications system," Multimedia communications equipment that includes, at a minimum, audio and video equipment permitting two-way, real-time interactive communication between the Medicaid recipient and distant site practitioner. Telephones, facsimile machines, and electronic mail systems do not meet the definition of an interactive telecommunications system.

REFERENCES

- Administrative Rule of South Dakota (ARSD)
- South Dakota Medicaid State Plan
- Code of Federal Regulations

QUICK ANSWERS

1. Does South Dakota Medicaid require providers to use a specific real-time, interactive communication platform?

No, South Dakota Medicaid does not regulate what platform providers use. The platform the provider chooses to use must be HIPPA compliant.

2. My site is not listed as an originating site in the Eligible Providers section. Can we be an originating site?

Yes, this section refers to originating sites eligible for reimbursement. Other sites can act as originating sites but are not eligible for reimbursement.

3. An originating site is located in South Dakota, but the distant site is an enrolled provider located out-of-state, does the distant site provider need an out of state prior authorization?

No, the distant site provider does not need an out-of-state prior authorization for services delivered via telemedicine. If the service otherwise requires a prior authorization, the provider is still required to obtain prior authorization prior to providing the service.

4. Can a home be an originating site?

Yes, a home can be an originating site but is not eligible for reimbursement.



APPENDIX: COVERED TELEMEDICINE PROCEDURE CODES

Covered Procedure Codes

The following services are covered distant site telemedicine services. Providers should refer to their applicable fee schedule to determine if a service is covered for their provider type:

CPT Code	Description
77427	Radiation treatment management, 5 treatments
90791	Psychiatric diagnostic evaluation
90792	Psychiatric diagnostic evaluation with medical services
90832	Psychotherapy, 30 minutes
90833	Psychotherapy, 30 minutes
90834	Psychotherapy, 45 minutes
90836	Psychotherapy, 45 minutes
90837	Psychotherapy, 60 minutes
90838	Psychotherapy, 60 minutes
90839	Psychotherapy for crisis, first 60 minutes
90840	Psychotherapy for crisis, each additional 30 minutes
90845	Medical psychoanalysis
90846	Family psychotherapy without the patient present, 50 minutes
90847	Family psychotherapy including patient, 50 minutes
90849	Multiple family group psychotherapy including patient, 50 minutes
90863	Pharmacologic management, including prescription and review of medication
	(CMHCs only)
90899	School district psychology services
90951	Dialysis services (4 or more physician visits per month), for patients younger
	than 2
90952	Dialysis services (2-3 physician visits per month), for patients younger than 2
90953	Dialysis services (1 physician visit per month), for patients younger than 2
90954	Dialysis services (4 or more physician visits per month), for patients 2-11
90955	Dialysis services (2-3 physician visits per month), for patients 2-11
90956	Dialysis services (1 physician visit per month), patient 2-11 years of age
90957	Dialysis services (4 or more physician visits per month), for patients 12-19
90958	Dialysis services (4 or more physician visits per month), for patients 12-19
90960	Dialysis services (4 or more physician visits per month), for patients 20 and older
90959	Dialysis services (1 physician visit per month), for patients 12-19
90961	Dialysis services (2-3 physician visits per month), for patients 20 and older
90962	Dialysis services (1 physician visit per month), for patients 20 and older
90963	Home dialysis services per month, for patients younger than 2
90964	Home dialysis services per month, for patients 2-11
90965	Home dialysis services per month, for patients 12-19
90966	Home dialysis services per month, for patients 20 and older
90967	Dialysis services, per day (less than full month service), patient younger than 2 years of age



90968	Dialysis services, per day (less than full month service), patient 2-11 years of
	age
90969	Dialysis services, per day (less than full month service), patient 12-19 years of age
90970	Dialysis services, per day (less than full month service), patient 20 years of age or older
92002	Eye and medical examination for diagnosis and treatment, new patient
92004	Eye and medical examination for diagnosis and treatment, new patient, 1 or more visits
92012	Eye and medical examination for diagnosis and treatment, established patient
92014	Eye and medical examination for diagnosis and treatment, established patient, 1 or more visits
92507	Treatment of speech. Language, voice, communication, and/or auditory
	processing disorder; individual each 15 minutes (also used for school district
	speech-language pathology services)
92508	Group treatment of speech, language, voice, communication, and/or hearing
	processing disorder
92521	Evaluation of speech fluency
92522	Evaluation of speech sound production
92523	Evaluation of speech sound production with evaluation of language
	comprehension and expression
92524	Behavioral and qualitative analysis of voice and resonance
92526	Treatment of swallowing dysfunction and/or oral function for feeding
92550	Tympanometry and reflex threshold measurements
92551	Air tone conduction hearing assessment screening
92552	Pure tone air conduction threshold hearing assessment
92553	Pure tone air and bone conduction hearing assessment
92555	Assessment of speech hearing loss
92556	Assessment of hearing loss and speech recognition
92557	Air and bone conduction assessment of hearing loss and speech recognition
92563	Hearing test using earphones
92565	Assessment of simultaneous but different hearing tones in same ear
92567	Tympanometry (impedance testing)
92568	Assessment of hearing loss with placement of probe in ear to assess ear bone
	contraction
92570	Detection of middle ear fluid with assessment of eardrum and muscle function
92585	Auditory evoked potentials for evoked response audiometry and/or testing of the
	central nervous system; comprehensive
92586	Placement of scalp electrodes for assessment and recording of responses from several areas of the nerve-brain hearing system, infant
92587	Distortion product evoked otoacoustic emissions; limited evaluation (to confirm
	the presence or absence of hearing disorder, 3-6 frequencies) or transient
02500	evoked otoacoustic emissions, with interpretation and report
92588	Distortion product evoked otoacoustic emissions; comprehensive diagnostic evaluation, with interpretation and report
92592	Hearing aid check; Monaural
7207	1



00500	
92593	Hearing aid check; Binaural
92601	Analysis and programming of inner ear (cochlear) implant, patient younger than
	7 years of age
92602	Analysis and reprogramming of inner ear (cochlear) implant, patient younger
	than 7 years of age
92603	Analysis and programming of inner ear (cochlear) implant, patient age 7 years or
	older
92604	Analysis and reprogramming of inner ear (cochlear) implant, patient age 7 years
	or older
92607	Evaluation of patient with prescription of speech-generating and alternative
	communication device
92608	Evaluation and prescription of speech-generating and alternative communication
	device
92609	Therapeutic services for use of speech-generating device with programming
92610	Evaluation of swallowing function
92620	Evaluation of central auditory function, with report; initial 60 minutes
92621	Evaluation of central auditory function, with report; each additional 15 minutes
92625	Hearing assessment of abnormal sounds
92626	Evaluation of hearing function to determine candidacy for, or postoperative
	status of surgically implanted hearing device; first hour
92627	Evaluation of hearing function to determine candidacy for, or postoperative
	status of, surgically implanted hearing device; additional 15 minutes
93750	Interrogation ventricular assist device in person
93797	Cardiac rehab
93798	Cardiac rehab/monitor
94002	Ventilation assistance and management, hospital inpatient or observation, initial
	day
94003	Ventilation assistance and management, hospital inpatient or observation, each
	subsequent day
94005	Evaluation of home ventilator management care plan, 30 minutes or more
94664	Demonstration and/or evaluation of patient use of aerosol generator, nebulizer,
	metered dose inhaler or intermittent positive pressure breathing (IPPB) device
95970	Electronic analysis of implanted neurostimulator pulse generator/transmitter by
	physician or other qualified health care professional; w/o programming
95971	Simple Electronic analysis of implanted neurostimulator pulse
	generator/transmitter by physician or other qualified health care professional
95972	Complex Electronic analysis of implanted neurostimulator pulse
	generator/transmitter by physician or other qualified health care professional
95983	Electronic analysis of implanted neurostimulator pulse generator/transmitter by
	physician or other qualified health care professional; w/ programming 15 min
95984	Electronic analysis of implanted neurostimulator pulse generator/transmitter by
	physician or other qualified health care professional; w/ programming 15 min
	additional 15



96105	Assessment of expressive and receptive speech with interpretation and report
	per hour
96112	Developmental test administration by qualified health care professional with
	interpretation and report, first 60 minutes
96113	Developmental test administration by qualified health care professional with
	interpretation and report, additional 30 minutes
96116	Neurobehavioral status exam, interpretation, and report by psychologist or
	physician per hour
96121	Neurobehavioral status examination by qualified health care professional with
	interpretation and report, additional 60 minutes
96125	Standardized thought processing testing, interpretation, and report per hour
97032	Electric Stimulation Attended
97535 96130	Self care / Home management training Psychological testing evaluation by qualified health care professional, first 60
90130	minutes
96131	Psychological testing evaluation by qualified health care professional, additional
	60 minutes
96132	Neuropsychological testing evaluation by qualified health care professional, first
	60 minutes
96133	Neuropsychological testing evaluation by qualified health care professional,
	additional 60 minutes
96136	Psychological or neuropsychological test administration and scoring by qualified
	health care professional, first 30 minutes
96137	Psychological or neuropsychological test administration and scoring by qualified
	health care professional, additional 30 minutes
97802	Medical nutrition therapy, initial assessment and intervention, individual face-to-
	face, each 15 minutes
97110	Therapeutic exercise to develop strength, endurance, range of motion, and
	flexibility, each 15 minutes
97112	Therapeutic procedure to re-educate brain-to-nerve-to-muscle function, each 15
	minutes
97116	Walking training to 1 or more areas, each 15 minutes
97139	School district occupational therapy services
97150	Therapeutic procedures in a group setting
97151	Behavior identification assessment by qualified health care professional, each 15
	minutes
97152	Behavior identification assessment by technician under direction of qualified
	health care professional, each 15 minutes
97153	Adaptive behavior treatment by protocol, administered by technician under
	direction of qualified health care professional to one patient, each 15 minutes
97154	Adaptive behavior treatment by protocol, administered by technician under
	direction of qualified health care professional to multiple patients, each 15
	minutes



07455	Adoptive behavior treatment with protocol modification administered by qualified
97155	Adaptive behavior treatment with protocol modification administered by qualified health care professional to one patient, each 15 minutes
07450	· · · · · · · · · · · · · · · · · · ·
97156	Family adaptive behavior treatment guidance by qualified health care
074.57	professional (with or without patient present), each 15 minutes
97157	Family adaptive behavior treatment guidance by qualified health care
07450	professional without patient present, each 15 minutes
97158	Group adaptive behavior treatment with protocol modification administered by
07101	qualified health care professional to multiple patients, each 15 minutes
97161	Evaluation of physical therapy, typically 20 minutes
97162	Evaluation of physical therapy, typically 30 minutes
97163	Evaluation of physical therapy, typically 45 minutes
97164	Re-evaluation of physical therapy, typically 20 minutes
97165	Evaluation of occupational therapy, typically 30 minutes
97166	Evaluation of occupational therapy, typically 45 minutes
97167	Evaluation of occupational therapy established plan of care, typically 60 minutes
97168	Re-evaluation of occupational therapy established plan of care, typically 30
	minutes
97530	Therapeutic activities to improve function, with one-on-one contact between
	patient and provider, each 15 minutes
97750	Physical performance test or measurement with report, each 15 minutes
97755	Assistive technology assessment to enhance functional performance, each 15
	minutes
97760	Training in use of orthotics (supports, braces, or splints) for arms, legs and/or
	trunk, per 15 minutes
97799	School district physical therapy services
97803	Medical nutrition therapy, re-assessment and intervention, individual, face-to-
	face, each 15 minutes
97804	Medical nutrition therapy, group (2 or more individuals), each 30 minutes
98960	Self-management education & training 1 patient - 30 minutes
98961	Self-management education & training 2-4 patient - 30 minutes
98962	Self-management education & training 5-8 patient - 30 minutes
98966	Hc pro phone call 5-10 min
98967	Hc pro phone call 11-20 min
98968	Hc pro phone call 21-30 min
99201	New patient office or other outpatient visit, typically 10 minutes
99202	New patient office or other outpatient visit, typically 20 minutes
99203	New patient office or other outpatient visit, typically 30 minutes
99204	New patient office or other outpatient visit, typically 45 minutes
99205	New patient office or other outpatient visit, typically 60 minutes
99211	Established patient office or other outpatient visit, typically 5 minutes
99212	Established patient office or other outpatient visit, typically 10 minutes
99213	Established patient office or other outpatient visit, typically 15 minutes
99214	Established patient office or other outpatient visit, typically 25 minutes



00045	Established notices office or other systematical visit typically 40 minutes
99215	Established patient office or other outpatient visit, typically 40 minutes
99221	Initial hospital inpatient care, typically 30 minutes per day
99222	Initial hospital inpatient care, typically 50 minutes per day
99223	Initial hospital inpatient care, typically 70 minutes per day
99231	Subsequent hospital inpatient care, typically 15 minutes per day
99232	Subsequent hospital inpatient care, typically 25 minutes per day
99233	Subsequent hospital inpatient care, typically 35 minutes per day
99234	Hospital observation or inpatient care low severity, 40 minutes per day
99235	Hospital observation or inpatient care moderate severity, 50 minutes per day
99236	Hospital observation or inpatient care high severity, 55 minutes per day
99238	Hospital discharge day management, 30 minutes or less
99239	Hospital discharge day management, more than 30 minutes
99241	Patient office consultation, typically 15 minutes
99242	Patient office consultation, typically 30 minutes
99243	Patient office consultation, typically 40 minutes
99244	Patient office consultation, typically 60 minutes
99245	Patient office consultation, typically 80 minutes
99251	Inpatient hospital consultation, typically 20 minutes
99252	Inpatient hospital consultation, typically 40 minutes
99253	Inpatient hospital consultation, typically 55 minutes
99254	Inpatient hospital consultation, typically 80 minutes
99255	Inpatient hospital consultation, typically 110 minutes
99281	Emergency department visit, self limited or minor problem
99282	Emergency department visit, low to moderately severe problem visit
99283	Emergency department visit, moderately severe problem
99284	Emergency department visit, problem of high severity
99285	Emergency department visit, problem with significant threat to life or function
99291	Critical care delivery critically ill or injured patient, first 30-74 minutes
99292	Critical care delivery critically ill or injured patient, additional 30 minutes
99304	Initial nursing facility visit, typically 25 minutes per day
99305	Initial nursing facility visit, typically 35 minutes per day
99306	Initial nursing facility visit, typically 45 minutes per day
99307	Subsequent nursing facility visit, typically 10 minutes per day
99308	Subsequent nursing facility visit, typically 15 minutes per day
99309	Subsequent nursing facility visit, typically 25 minutes per day
99310	Subsequent nursing facility visit, typically 35 minutes per day
99354	Prolonged office or other outpatient service first hour
99315	Nursing facility discharge day management, 30 minutes or less
99316	Nursing facility discharge management, more than 30 minutes
99341	Home visit new patient, typically 20 minutes
99342	Home visit new patient, typically 30 minutes



99345	Home visit new patient, typically 75 minutes
99347	Established patient home visit, typically 15 minutes
99348	Established patient home visit, typically 25 minutes
99349	Established patient home visit, typically 40 minutes
99350	Established patient home visit, typically 60 minutes
99355	Prolonged office or other outpatient service each additional 30 minutes
99356	Prolonged service in the inpatient or observation setting, requiring unit/floor time
	beyond the usual service, first hour
99357	Prolonged service in the inpatient or observation setting, requiring unit/floor time
	beyond the usual service, each additional 30 minutes
99406	Smoking and tobacco use cessation counseling visit, 3-10 minutes
99407	Smoking and tobacco use cessation counseling visit, greater than 10 minutes
99412	Preventative counseling – group (CMHCs only)
99468	Initial inpatient hospital critical care of newborn, 28 days of age or younger, per
	day
99469	Subsequent inpatient hospital critical care of newborn, 28 days of age or
	younger, per day
99471	Initial inpatient hospital critical care of infant or young child, 29 days through 24
	months, per day
99472	Subsequent inpatient hospital critical care of infant or young child, 29 days
	through 24 months, per day
99475	Initial inpatient hospital critical care of infant or young child, 2 through 5 years,
	per day
99476	Subsequent inpatient hospital critical care of infant or young child, 2 through 5
	years, per day
99477	Initial intensive care of newborn, 28 days of age or younger, per day
99478	Subsequent intensive care of recovering low birth weight infant < 1500 grams,
	per day
99479	Subsequent intensive care of recovering low birth weight infant 1500-2500
	grams, per day
99480	Subsequent intensive care of recovering low birth weight infant 2501-5000
	grams, per day
99497	Advanced care planning 30 min
99498	Advanced care planning additional 30 min
G0108	Diabetes outpatient self-management educations services, individual
G0109	Diabetes outpatient self-management educations services, group
G0312	Immunization counseling < 21yr 5-15 m
G0313	Immunization counseling < 21yr 16-30 m
G0314	COVID-19 pediatric vaccine counseling, under age 21 16-30 minutes
G0315	COVID-19 pediatric vaccine counseling, under age 21 5-15 minutes
G0316	Prolonged hospital inpatient or observation care evaluation and management service(s)
G0317	Prolonged nursing facility evaluation and management service(s)



G0318	Prolonged home or residence evaluation and management service(s)
G0445	High intensity behavioral counseling to prevent sexually transmitted disease, 30
	minutes
H0001	Assessments via telemedicine (SUD treatment agencies only)
H0004	Local individual counseling via telemedicine (SUD treatment agencies only)
H0005	Local/group counseling via telemedicine (SUD treatment agencies only)
H0039	Assertive community treatment, face-to-face, per 15 minutes
H0050	Alcohol and/or drug services, brief intervention, per 15 minutes
H2011	Crisis intervention via telemedicine (SUD treatment agencies only)
H2012	Functional family therapy (FFT) per session (CMHCs only)
H2016	Comprehensive community support services (CMHCs only)
H2021	CYF group provided via telehealth (Community-based wrap-around services)
	(CMHCs only)
S9455	Diabetes education, follow-up, group, per 60 minutes
S9460	Diabetes education, follow-up, individual, per 60 minutes
T1006	Local/HB family counseling via telemedicine (SUD treatment agencies only)
T1007	Alcohol and/or substance abuse services, treatment plan development and/or
	modification
T1012	Cognitive behavioral intervention for substance abuse (SUD treatment agencies
	only)

Substance Use Disorder (SUD) Audio-only Covered Procedure Codes

The following services are covered when provided as audio-only behavioral health services delivered by a Substance Use Disorder (SUD) Agency when the recipient does not have access to face-to-face audio/visual telemedicine technology (including smart phone, tablet, computer, or WIFI/internet access). Providers should refer to their applicable fee schedule to determine if the service is covered for their provider type:

CPT Code	Description
99412	Group preventive medicine counseling, typically 1 hour
H0001	Assessments via telemedicine (SUD treatment agencies only)
H0004	Local individual counseling via telemedicine (SUD treatment agencies only)
H0005	Local/group counseling via telemedicine (SUD treatment agencies only)
H0015	Alcohol and/or Drug Services Intensive Outpatient (SUD treatment agencies only)
H0050	Alcohol and/or drug services, brief intervention, per 15 minutes
H2011	Crisis intervention via telemedicine (SUD treatment agencies only)
T1006	Local/HB family counseling via telemedicine (SUD treatment agencies only)
T1007	Alcohol and/or substance abuse services, treatment plan development and/or modification
T1012	Cognitive behavioral intervention for substance abuse (SUD treatment agencies only)

Community Mental Health Center (CMHC) Audio-only Covered Procedure Codes



The following services are covered when provided as audio-only behavioral health services delivered by a Community Mental Health Center (CMHC) when the recipient does not have access to face-to-face audio/visual telemedicine technology (including smart phone, tablet, computer, or WIFI/internet access). Providers should refer to their applicable fee schedule to determine if the service is covered for their provider type:

CPT Code	Description
90791	Psychiatric diagnostic evaluation
90832	Psychotherapy, 30 minutes
90846	Family psychotherapy without the patient present, 50 minutes
90847	Family psychotherapy including patient, 50 minutes
90853	Group psychotherapy
90863	Pharmacologic management, including prescription and review of medication
99412	Preventative counseling – group
99442	Collateral contact
H0039	Assertive community treatment, face-to-face, per 15 minutes
H2012	Functional family therapy (FFT) per session
H2016	Comprehensive community support services
H2021	CYF group provided via telehealth (Community-based wrap-around services)

Independent Mental Health Provider (IMHP) Audio-only Covered Procedure Codes

The following services are covered when provided as audio-only behavioral health services delivered by an Independent Mental Health Provider (IMHP) when the recipient does not have access to face-to-face audio/visual telemedicine technology (including smart phone, tablet, computer, or WIFI/internet access). Providers should refer to their applicable fee schedule to determine if the service is covered for their provider type.

CPT Code	Description
90791	Psychiatric diagnostic evaluation
90832	Psychotherapy, 30 minutes
90834	Psychotherapy, 45 minutes
90837	Psychotherapy, 60 minutes
90839	Psychotherapy for crisis, first 60 minutes
90840	Psychotherapy for crisis, each additional 30 minutes
90847	Family psychotherapy including patient, 50 minutes
90849	Multiple family group psychotherapy including patient, 50 minutes
90853	Group psychotherapy
96116	Neurobehavioral status exam, interpretation, and report by psychologist or physician per hour
96130	Psychological testing evaluation by qualified health care professional, first 60 minutes
96131	Psychological testing evaluation by qualified health care professional, additional 60 minutes
H0046	Collateral Contacts



Discontinued COVID-19 Temporarily Covered Procedure Codes

Effective May 11, 2023, the following services are no longer covered distant site telemedicine services. Providers should refer to their applicable fee schedule to determine if the service is covered for their provider type.

CPT Code	Description
92065	Orthoptic and/or pleoptic training, with continuing medical direction and
	evaluation
92584	Testing of nerve from ear to brain (cochlear)
92605	Evaluation and prescription of non-speech-generating and alternative
	communication device first hour
92606	Therapeutic services for use of non-speech-generating device with programming
92618	Evaluation and prescription of non-speech-generating and alternative
	communication device
96110	Developmental screen or autism screening
96127	Depression screening
96161	Maternal depression screening
99217	Hospital observation care on day of discharge
99218	Hospital observation care, typically 30 minutes
99219	Hospital observation care, typically 50 minutes
99220	Hospital observation care, typically 70 minutes
99224	Subsequent observation care, typically 15 minutes per day
99225	Subsequent observation care, typically 25 minutes per day
99226	Subsequent observation care, typically 35 minutes per day
99324	New patient assisted living visit, typically 20 minutes
99325	New patient assisted living visit, typically 30 minutes
99326	New patient assisted living visit, typically 45 minutes
99327	New patient assisted living visit, typically 60 minutes
99328	New patient assisted living visit, typically 75 minutes
99334	Established patient assisted living visit, typically 15 minutes
99335	Established patient assisted living visit, typically 25 minutes
99336	Established patient assisted living visit, typically 40 minutes
99337	Established patient assisted living visit, typically 60 minutes
99343	Home visit new patient, typically 40 minutes
99381	Init pm e/m new pat infant
99382	Init pm e/m new pat 1-4 yrs
99383	Prev visit new age 5-11
99384	Prev visit new age 12-17
99385	Prev visit new age 18-39
99391	Per pm reeval est pat infant
99392	Prev visit est age 1-4
99393	Prev visit est age 5-11



99394	Prev visit est age 12-17
99395	Prev visit est age 18-39
99402	Prev med cnsl indiv apprx 30
99403	Prev med cnsl indiv apprx 45

