



July 30, 2021

Coronavirus (COVID-19) Frequently Asked Questions

Where can I get information and updates about the COVID-19?

Information is available from the Centers for Disease Control (CDC) at

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-guidance-management-patients.html>

Information about South Dakota's response and updates about the COVID-19 is available from the South Dakota Department of Health at <https://doh.sd.gov/news/Coronavirus.aspx>

Should I go to the doctor/hospital if I think I have COVID-19?

Individuals who are concerned that they have COVID-19 should contact their healthcare provider via phone before going to a clinic or hospital to prevent spread in healthcare facilities.

Does Medicaid cover testing and treatment for COVID-19?

Yes, Medicaid covers testing and treatment for COVID-19. There is no cost share (for example, co-payments) associated with testing and treatment of COVID-19.

Does Medicaid cover the COVID-19 vaccination?

Yes, Medicaid covers the COVID-19 vaccines that have been authorized for use by the FDA. There is no cost share (for example, co-payments) associated with the COVID-19 vaccine.

Where can I find out more information about COVID-19 vaccination?

Please refer to the South Dakota Department of Health website at

<https://doh.sd.gov/COVID/Vaccine/Public.aspx>.

What is telemedicine?

Telemedicine is a way for health care providers to provide health care services you would normally receive in person via a two-way, real-time, interactive communication between. Telemedicine services involve both audio and visual communication.

Are telemedicine services covered?

Yes, South Dakota Medicaid covers telemedicine services. Covered services include doctor's office visits, mental health services, and substance use disorder treatment. Only certain services are covered via telemedicine. Confirm with your health care provider that the service is covered by Medicaid before receiving it.

Can I receive telemedicine services if I am in the same community as my health care provider? Yes, effective July 1, 2021 providers and recipients can be located in the same community. Discuss with your doctor whether the service is covered via telemedicine and whether the service can be effectively provided via telemedicine.

Can I use telemedicine services for therapy services?

South Dakota Medicaid has added temporary coverage of occupational therapy, physical therapy and speech-language pathology services provided via telemedicine for patients at high risk for COVID-19 or under quarantine or social distancing during the declared emergency for COVID-19. Therapy services may only utilize telemedicine if the recipient and provider have previously met for in-person services. Use of telemedicine for the convenience of the provider or recipient is not covered.

Can I receive teledentistry services?

Yes, South Dakota covers a number of dental services via teledentistry. Discuss with your dentist whether they offer teledentistry services and whether the service is covered.

Can I receive Applied Behavioral Analysis (ABA) Services through telemedicine?

South Dakota Medicaid has added temporary coverage of ABA services provided via telemedicine for recipients and providers at high risk for COVID-19, under quarantine, or social distancing during a declared emergency for COVID-19.

Can services be provided via telephone or through an audio-only device?

South Dakota Medicaid does not currently cover services provided via telephone or audio-only. Please discuss with your provider whether the service is covered via telemedicine and whether the service can be effectively provided via telemedicine.

What if my in-home provider is absent due to COVID-19?

Please contact your individual case manager or service coordinator. You may also contact Dakota atHome at 1-833-663-9673 for assistance.