

Primary Care Provider Program



In the Primary Care Provider (PCP) program, a designated doctor or clinic provides your primary care and coordinates your specialty care. Most recipients are in the PCP program.



The PCP program allows you to establish a relationship with your chosen PCP. Your PCP will provide 24/7 access to information, referrals, and treatment as requested.

Recipients in the PCP program need to choose their preferred PCP. You can choose or change your PCP on the DSS website, or call 605.773.3495.



Many specialty services require a referral from your PCP. The Recipient Handbook on the DSS website has a list of services that require a referral.