

## Family Time & Transportation (Rapid City)

### Questions and Responses

PROPOSALS ARE DUE NO LATER THAN April 2, 2026, BY 5:00 PM CDT

RFP #19494

BUYER: Department of Social Services

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Q1: Regarding RF19494 (Family Time & Transportation-Rapid City), do you know if the state would consider a partial proposal limited to just Transportation Services only for this RFP? Or potentially a separate for just transportation? We would love to provide our services for the transportation of these individuals, but providing a visitation location would be a challenge for us as this RFP listed two different services for transportation and visitation services in the same award.

A1: The State will consider a partial proposal for transportation or visitation services only.

Q2: Is the contract able to be split into two contracts? For example, one just for transportation?

A2: The State will consider a partial proposal for transportation or visitation services only.

Q3: Does the visitation center have to be in Rapid City, or within the county? What are the boundaries?

A3: Yes, the Provider will need to be located in Rapid City.

Q4: Is the transportation of these individuals just within Rapid City? Or would we potentially be picking up outside of the city?

A4: The individuals being transported, children and adults, will generally be located in the Rapid City area. Transportation services will transport to family visitation or other case service plan activities in Rapid City or other parts of the state.

Q5: Is there any reason to believe that the workload will be more or less than last year in terms of trips/visitations/mileage?

A5: As of February 28th, 2025, there were 563 children in the care and custody of the Department of Social Services in the Black Hills area. As of February 28, 2026, there are 584 children in the care and custody of the Department of Social Services in the Black Hills area. The demand for transportation and visitation services may increase or decrease based on the number of children in foster care.

Q6: What is the current amount of kids in foster care this year, compared to the prior year?

A6: As of February 28<sup>th</sup>, 2025, there were 563 children in the care and custody of the Department of Social Services in the Black Hills area. As of February 28, 2026, there are 584 children in the care and custody of the Department of Social Services in the Black Hills area.

Q7: Does DSS provide child restraints, in the case that the child may need for example, a car seat?

A7: The Provider must provide age and weight-appropriate child safety seat restraints, including infant and booster seats.

Q8: Can you please confirm criteria and referral process for low/moderate vs. high-level supervision?

A8:

High Supervision:

- Impending Danger threats are unpredictable or volatile and/or not clearly understood in terms of when they could become active.
- The parent/caregiver exhibits one or more of the following:
  1. The parent/caregiver may behave in an inappropriate, threatening, unpredictable way.
  2. There is concern that the parent/caregiver will flee with the child(ren).
  3. The parent/caregiver may be physically or emotionally abusive to the child(ren) during the family time.
  4. The child(ren) is extremely fearful of the parent/caregiver.

Moderate Supervision:

- Impending danger threats are understood regarding when they manifest including triggers and conditions likely to escalate.
- Parent demonstrates predictable behavior for a specific period of time which is controlled through moderate supervision.
- The child(ren) is not fearful of the parent/caregiver during moderate supervision.
- There is no threat the parent may physically or emotionally abuse the child during family time when controlled through moderate supervision.

Low Supervision:

- Impending danger threats are well understood regarding when they manifest and can be sufficiently assessed and monitored with limited supervision.
- Parents/caregivers have demonstrated they are able to consistently maintain control and manage their behavior.

Q9: Is there any sort of wait time policy that was implemented in previous years for this specific RFP?

A9: The transporter is compensated at an hourly rate, in addition to reimbursement for mileage. Any wait time incurred is included within the hourly rate. The Provider must include a cost proposal within the RFP.