

Make an Appointment

Call your Care Connect provider to schedule an appointment.

Items to bring to your appointment

- Bring a list of all the medicine you take. This includes prescription and non-prescription medications, vitamins and dietary or herbal supplements.
- Write down questions you have for the visit.
- Create a list of your current medical conditions, past surgeries and illnesses.

Referrals

If you are in a Care Connect program and need to see other doctors or specialists, your primary care provider will give you a referral. If you go to a different doctor without a referral, you will be responsible to pay the bill.

After your appointment

- Follow your health care provider's instructions.
- If you don't understand the instructions, call your care coordinator.
- Talk with your provider or pharmacist before you stop taking any prescribed medicine.
- Call your health care provider if your symptoms get worse.

*"I feel more in control of my health."
- Care Connect participant*

Contact Us

Address:
Department of Social Services
700 Governors Drive
Pierre, SD 57501

Email:
MedicalServices@state.sd.us

Online:
dss.sd.gov/medicaid/care_management/recipient/

Phone:
605.773.3495



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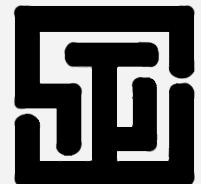
Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.305.9673 (TTY: 711).
Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.305.9673 (TTY: 711).

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Support for a Healthier Tomorrow

Providing medical care coordination focused on YOU



Strong Families - South Dakota's Foundation and Our Future

Care Connect Services

- Teaching you how to take care of yourself and make healthy choices.
- Helping you schedule screenings and appointments when you need them.
- Making sure you get the care you need to keep you from getting sick.

- Focusing health care on you as a whole person.
- Setting goals for your health needs and making a plan for when and how you receive care.
- Building a team to help you meet your health goals.

- Providing referrals to other providers or specialists.

Find a Provider

1. Know your doctor type
2. Choose a provider close to home.
3. Get permission from closed providers. Closed providers are designated by an '*' asterisks.
4. Ask about special needs.

Online Tools

Use the following link to help you find a provider near you: dss.sd.gov/medicaid/care_management/recipient/

Choose a Provider

1. Select a provider for each eligible family member at pcphhselection.appssd.sd.gov/.
2. You may also call or visit your local office, or contact South Dakota Medicaid at 800.597.1603.

*"I always have someone I can call when I need help."
- Care Connect participant*



- Working with you, doctors, nurses, counselors, hospitals and others to make sure you get the care you need.
- Explaining tests and results to you to make sure you understand everything about your health.
- Making sure you don't go back to the hospital or ER after you leave.

- Working with you and your family or caregiver to make sure you can focus on your health.
- Helping you get other services you need in your community.