

## Make an Appointment

Call your health home provider to schedule an appointment.

## Items to bring to your appointment

- Bring a list of all the medicine you take. This includes prescription and non-prescription medications, vitamins and dietary or herbal supplements.
- Write down questions you have for the visit.
- Create a list of your current medical conditions, past surgeries and illnesses.

## Referrals

If you are in a health home and need to see other doctors or specialists, your primary care provider will give you a referral. If you go to a different doctor without a referral, you will be responsible to pay the bill.

## After your appointment

- Follow your health care provider's instructions.
- If you don't understand the instructions, call your care coordinator.
- Talk with your provider or pharmacist before you stop taking any prescribed medicine.
- Call your health care provider if your symptoms get worse.

*"I feel more in control of my health."  
- Health Home participant*

## Contact Us

Address:  
Department of Social Services  
700 Governors Drive  
Pierre, SD 57501

Email:  
[MedicalServices@state.sd.us](mailto:MedicalServices@state.sd.us)

Online:  
[dss.sd.gov/healthhome](https://dss.sd.gov/healthhome)

Phone:  
605.773.3495



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Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.305.9673 (TTY: 711).  
Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.305.9673 (TTY: 711).

Printed on recycled paper | December 2024  
Midstates | 50,000 copies | \$0.06 per copy  
MS06



Providing medical  
care coordination  
focused on YOU



# Health Home Services

- Teaching you how to take care of yourself and make healthy choices.
- Helping you schedule screenings and appointments when you need them.
- Making sure you get the care you need to keep you from getting sick.

- Focusing health care on you as a whole person.
- Setting goals for your health needs and making a plan for when and how you receive care.
- Building a team to help you meet your health goals.
  - Providing referrals to other providers or specialists.

## Find a Provider

1. Know your doctor type
2. Choose a provider close to home.
3. Get permission from closed providers. Closed providers are designated by an '\*' asterisks.
4. Ask about special needs.

## Online Tools

Use the following link to help you find a provider near you:

[dss.sd.gov/healthhome](https://dss.sd.gov/healthhome)

## Choose a Provider

1. South Dakota Medicaid will provide information needed to choose a provider.
2. Choose a provider from the online search tools for each eligible family member.
3. If you do not choose a provider, South Dakota Medicaid will choose one for you.
4. Use the following link to choose a provider. [pcphhselection.appssd.sd.gov/](https://pcphhselection.appssd.sd.gov/)

You can also call or visit your local office or call South Dakota Medicaid at 800.597.1603.

***"I always have someone I can call when I need help."***  
- Health Home participant

Keeping you healthy



Planning your care



Connecting your care



Care Focused on YOU



Supporting you & your family



- Working with you, doctors, nurses, counselors, hospitals and others to make sure you get the care you need.
- Explaining tests and results to you to make sure you understand everything about your health.
- Making sure you don't go back to the hospital or ER after you leave.

- Working with you and your family or caregiver to make sure you can focus on your health.
- Helping you get other services you need in your community.